

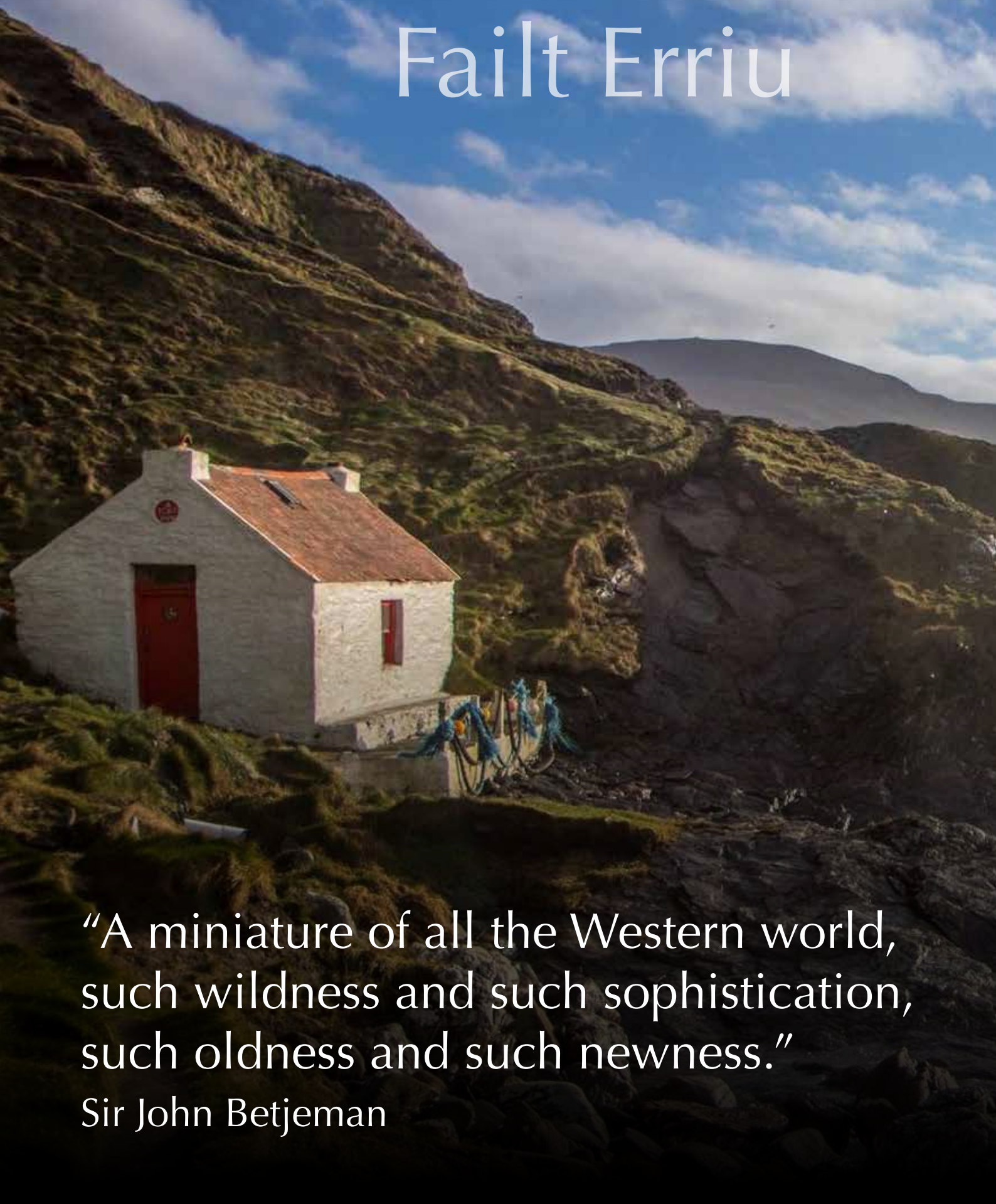
# ISLE OF MAN

Group and Travel Trade Guide 2020



# WELCOME


## Faillt Erriu



"A miniature of all the Western world,  
such wildness and such sophistication,  
such oldness and such newness."

Sir John Betjeman



A full-page background image showing a rugged coastline. In the foreground, dark, jagged rocks are being battered by white, frothy waves, creating a misty spray. The sea extends to the horizon, with more waves visible. In the background, a range of rolling hills or mountains is silhouetted against a bright sky filled with large, white, puffy clouds. The sun is low on the right side of the frame, casting a warm, golden glow over the clouds and the sea.

Discover why the Isle of Man was awarded its prestigious UNESCO Biosphere status as you explore the Island's unique natural beauty.

From spotting Manx cats at Cregneash to kayaking with basking sharks, the Isle of Man offers an abundance of culture and heritage that every member of your party will fall in love with.

An Island steeped in history, hop on board the Steam Train and experience the grandeur of Victorian engineering or pull on your walking boots and follow in the footsteps of the Vikings.

# Map of the Isle of Man



Ancient Sites



Celtic & Viking Crosses



Glens



Dark Skies Discovery Site



Nature Reserve

— A Roads

— B Roads

..... TT Course

..... IOM Steam Railway

..... Douglas Bay Horse Tramway

..... Manx Electric Railway

..... Snafell Mountain Railway

# Travel to and from the Island

Sitting in the heart of the Irish Sea, the Isle of Man is easy to reach with sailings during the year from Heysham and Liverpool and seasonal sailings from Belfast and Dublin operated by the Isle of Man Steam Packet Company. There are also direct air links from airports across the UK and Ireland.

Whether you choose to sail or fly to the Isle of Man you will be impressed with how easy it is to reach Manx shores.

## By Air

There are direct air links from airports across the UK and Ireland. More information can be found at: [www.gov.im/airport](http://www.gov.im/airport)



## By Sea

Travelling by sea is a popular option with many visiting groups. The conventional ferry Ben-my-Chree operates from Heysham all year with the fast craft Manannan serving Liverpool, Belfast and Dublin seasonally.

Currently, coaches can only be carried on the year round Heysham service. Groups travelling as foot passengers or with smaller vehicles are welcome on all services.

Seating upgrades are available on all routes, with the availability of reserved seating and Premium Lounges. There are also a number of private cabins available for booking on Ben-my-Chree.

For up to date information and timetables visit [www.steam-packet.com](http://www.steam-packet.com)

Group bookings and enquiries can be made via:

Tel: +44 (0) 1624 661661

Fax: +44 (0) 1624 645627

Email: [groups@steam-packet.com](mailto:groups@steam-packet.com)

Steam Packet Holidays can provide group travel and accommodation as a package, call them on **+44 (0) 1624 645777** or email [info@steampacketholidays.com](mailto:info@steampacketholidays.com) for further information.

# Key contacts for organising your group visit

What	Who	Telephone Contact +44(0)	Email contact	Website www.
Getting here	Isle of Man Steam Packet Company	1624 661661	groups@steam-packet.com	steam-packet.com
	Air Travel	1624 821600		gov.im/airport
	Steam Packet Holidays	1624 645777		steampacketholidays.com
	Isle of Man Event Services	1624 664460	info@iomevents.com	iomevents.com
Travel on the Island	Bus Vannin	1624 697400	publictransport@gov.im	bus.im
	Isle of Man Railways	1624 697400	hireme@gov.im	rail.im
	Tours Isle of Man Coach Operator	1624 822611	info@tours.co.im	tours.co.im
	Isle of Man Transport Private Hire	1624 697400	hireme@gov.im	rail.im
Pre-booking heritage attractions	Manx National Heritage Sites	1624 648017	lynn.mckibbin@mnh.im	manxnationalheritage.im
	Heritage Railways – Steam Train, Electric Tram, Snaefell Mountain Railway, Horse Trams	1624 697400	hireme@gov.im	rail.im
Island tours and guides	Albany Tea & Tours	1624 845623	nigel@albanytours.co.uk	albanytours.co.uk
	Go-Mann Adventures	7624 480129	afoxon@iom.com	go-mannadventures.com
	Guided Tours of Mann	7624 433957	guidedtoursofman@gmail.com	guidedtoursofmann.com
	Island Heritage Tours	7624 435528		Facebook.com/heritageIOM
	Isle of Man Blue Badge Tour Guides			isleofmantourguides.org
	Isle of Man Guided Tours in English & German	7624 357680	susanjaneskillen@gmail.com	visitisleofman.com/things-to-do/isle-of-man-guided-tours-in-english-and-german-p1303441
	Isle of Man Tourist Guide	7624 471543	manxtourguide@gmail.com	manxtourguide.org
	Powerwheels	7624 231223	ged.power@powerwheels.im	powerwheels.im
	Visit Mann Tours	7624 484814	john@visitmanntours.com	visitmanntours.com
	Wild Mann Tours	7624 463462	rmccann@manx.net	wildmanntours.co.uk
Tourist Information	Welcome Centre, Sea Terminal Douglas	1624 686801	manxwelcomecentre@gov.im	visitisleofman.com



# Cruise to the Isle of Man



Image reproduced courtesy of Martin Rigby

As an Island steeped in Viking and maritime heritage, no itinerary that includes the Irish Sea is complete without dropping anchor in the Isle of Man.

The Island has long been a favourite port of call for cruise lines, with a choice of berths and anchorages across our picturesque coastline, from the sweeping Victorian promenade of Douglas, to a dock alongside Peel Castle in the West of the Island, or the tranquil, scenic backdrops of Port St Mary and Port Erin to the South.

With short travel distances between various attractions and activities, you will be able to enjoy all the Isle of Man has to offer during the time you are ashore. Take advantage of one of the many shore-based excursions available and truly experience the Manx way of life.




See the largest working waterwheel in the world in the picturesque old fishing village of Laxey. Or how about a visit to the ancient capital of Castletown dominated by the imposing medieval fortress of Castle Rushen? Or board the vintage electric tram which will transport you to the summit of Snaefell, the Island's only mountain, which, on a clear day, offers stunning views across seven kingdoms. Or, for those who seek thrill and excitement, take a tour of the world-famous Isle of Man TT course where speed has no limit.

Our dedicated Cruise Team work closely with cruise lines, offering local expertise and advice for those who already visit our Manx shores, and also to those who have yet to discover the timeless spirit of the Isle of Man.

Cruise Isle of Man is a member of Cruise Britain and Cruise Europe. We attend annual trade events in the USA and Europe.

**cruise@gov.im**  
**www.cruiseisleofman.com**  
**Tel 01624 687000**

# Where to stay - East

Name	Ascot	Best Western Palace*	Chesterhouse**
Brief Description	 <p>Warm and friendly, family run hotel with views of Douglas Bay. Onsite restaurant and range of room types. 15 rooms have walk-in shavers.</p> <p><b>Address</b> 7 Empire Terrace Douglas IM2 4LE <b>T</b> +44 (0) 1624 675081 <b>E</b> info@ascot hotel.im <b>W</b> www.ascot hotel.im</p>	 <p>Central Douglas location with commanding views of Douglas Bay, cinema, restaurant, indoor swimming pool and health club plus the Island's only licensed casino.</p> <p><b>Address</b> Central Promenade Douglas IM2 4NA <b>T</b> +44 (0) 1624 697070 <b>E</b> reservations@palace hotel.co.im <b>W</b> www.palace hotel.co.im</p>	 <p>Central location to Douglas Promenade, very close to shops, bars and restaurants. Great value en-suite accommodation. Sea views available on request subject to availability.</p> <p><b>Address</b> Loch Promenade Douglas IM1 2LY <b>T</b> +44 (0) 1624 675511 <b>E</b> elaine@sleepwell hotels.com <b>W</b> www.chesterhouse hotel.im</p>
Total Rooms	40	135	67
Double Rooms	10	54	31
Twin Rooms	26	61	12
Single Rooms	0	135~	5
3 or 4 bedded rooms	0	0	15
Family rooms	4	18	4
Suites	0	2	0
Max Group Size	60	270	50
Restaurant Covers	70	Paragon 70, Shearwater 80-120, Cushag 180-270	90
Group rates	Y	Y	Y
On site car park spaces	0	Y	0
Coach parking	On Promenade	Y	On Promenade

\* Part of Sefton Group




\*\* Part of Sleepwell Hotels Group

# Part of Classic Lodges Group

~ All rooms can be single occupancy



# Where to stay - East

Name	Claremont**	Comis Hotel & Golf Resort	Empress
<b>Brief Description</b>	 <p>Located on the promenade in the Island's capital, Douglas, the Claremont with 4* Gold status is the highest rated hotel on the Isle of Man. A la carte dining, premium groups hotel.</p> <p><b>Address</b> 18-22 Loch Promenade Douglas IM1 2LX <b>T</b> +44 (0) 1624 617068 <b>E</b> reservations@claremont.im <b>W</b> www.claremonthoteldouglas.com</p>	 <p>Comis at Mount Murray is only minutes from the Island's capital Douglas. With its beautifully appointed bedrooms, two restaurants &amp; leisure facilities and championship golf course the resort is the perfect destination for planning your conference or group visit to the Island.</p> <p><b>Address</b> Mount Murray Santon IM4 2HT <b>T</b> +44 (0) 1624 661111 <b>E</b> Seamus.Byrne@comismountmurray.co.uk <b>W</b> www.comishotelandgolfresort.com</p>	 <p>All bedrooms and public areas have been refurbished in 2018. Central location, close to shops with views of Douglas Bay, sea view &amp; standard rooms, two restaurants, function rooms, a piano bar, onsite gym, sauna &amp; steam room plus beauty rooms.</p> <p><b>Address</b> Central Promenade Douglas IM2 4RA <b>T</b> +44 (0) 1624 661155 <b>E</b> reservations@theempresshotel.net <b>W</b> www.theempresshotel.net</p>
<b>Total Rooms</b>	56	105	104
<b>Double Rooms</b>	All rooms can be used as doubles	80	41
<b>Twin Rooms</b>	8	25	25
<b>Single Rooms</b>	3	Double/twin rooms used as single occupancy	31
<b>3 or 4 bedded rooms</b>		16 interconnecting rooms***	0
<b>Family rooms</b>	7	16 interconnecting rooms***	5
<b>Suites</b>	7	0	2
<b>Max Group Size</b>		210	110
<b>Restaurant Covers</b>	100	2 x 120	180
<b>Group rates</b>		Y	Y
<b>On site car park spaces</b>	0	180	0
<b>Coach parking</b>	On Promenade	Onsite car park	On Promenade

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# Part of Classic Lodges Group

~ All rooms can be single occupancy

# Where to stay - East

Name	Halvard	Hydro	Mannin Hotel
Brief Description	 <p>The Halvard is within easy walking distance from the Sea Terminal, Villa Marina and the Gaiety Theatre. The hotel is the perfect base for business or pleasure boasting luxurious rooms, cocktail lounge, and fully equipped business centre for the use of all guests.</p> <p><b>Address</b> Loch Promenade Douglas IM1 2NA <b>T</b> +44 (0) 1624 844040 <b>E</b> bookings@halvard.co.uk <b>W</b> www.halvard.co.uk</p>	 <p>Overlooking Douglas Bay, with onsite bistro and bar open 7 days a week.</p> <p><b>Address</b> Queens Promenade Douglas IM2 4NF <b>T</b> +44 (0) 1624 676870 <b>E</b> enquiries@hydrohotel.co.im <b>W</b> www.hydrohotel.co.im</p>	 <p>Mannin Hotel is modern purpose built hotel in central Douglas. Architecture and design are inspired by Archibald Knox and Rennie Mackintosh. Open plan bar and restaurant create a unique airy space and offer a relaxed dining experience. Private secure parking available.</p> <p><b>Address</b> 8-16 Broadway Douglas IM2 4EL <b>T</b> +44 (0) 1624 602555 <b>E</b> info@manninhotel.im <b>W</b> www.manninhotel.im</p>
Total Rooms	20	56	54
Double Rooms	15	18	54
Twin Rooms	0	21	54
Single Rooms	1	5	0
3 or 4 bedded rooms	0	11	0
Family rooms	2	1	10
Suites	2	0	10
Max Group Size	40	110	45
Restaurant Covers	40	120	80
Group rates		Y	Y
On site car park spaces	0	0	15
Coach parking	On Promenade	On Promenade	On Promenade

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# Where to stay - East

Name	Rutland**	Sefton*	Welbeck
<b>Brief Description</b>	 <p>Quiet seafront Douglas location, Modern en-suite accommodation, short walking distance to town centre with excellent views of Douglas Bay, restaurant, residents bar and nightly entertainment in season.</p> <p><b>Address</b> Queens Promenade Douglas IM2 4NS <b>T</b> +44 (0) 1624 695240 <b>E</b> elaine@sleepwellhotels.com</p>	 <p>Victorian elegance on the Promenade overlooking Douglas bay and just across the road from the main shopping street. Onsite gym, bar and restaurants, adjacent to the Gaiety Theatre &amp; Villa Marina Gardens.</p> <p><b>Address</b> Harris Promenade Douglas IM1 2RW <b>T</b> +44 (0) 1624 697070 <b>E</b> reservations@seftongroup.co.im <b>W</b> www.seftonhotel.co.im</p>	 <p>Set just off the Promenade, this comfortable, friendly, family run hotel has a reputation for excellent customer service and its restaurant. Porterage from Promenade provided (100m 6° Hill.)</p> <p><b>Address</b> Mona Drive Douglas IM2 4LF <b>T</b> +44 (0) 1624 675663 <b>E</b> mail@welbeckhotel.com <b>W</b> www.welbeckhotel.com</p>
<b>Total Rooms</b>	64	101	34
<b>Double Rooms</b>	20	63	8
<b>Twin Rooms</b>	13	20	14
<b>Single Rooms</b>	15	101~	2
<b>3 or 4 bedded rooms</b>	N/A	0	3
<b>Family rooms</b>	5	3	0
<b>Suites</b>	0	7	7
<b>Max Group Size</b>	100	202	50
<b>Restaurant Covers</b>	100	Harris Restaurant 67-80, Garden Room 120, Cowell Suite 40	60
<b>Group rates</b>	Y	Y	Y
<b>On site car park spaces</b>	0	Y	0
<b>Coach parking</b>	On Promenade	On Promenade	On Promenade



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# Where to stay - South

Name	Sefton Express*	Falcons Nest
<b>Brief Description</b>	 <p>In the South of the Island near the airport but just 15 mins drive into the Capital, Douglas. Tourist attractions of Rushen Abbey and Castletown are a few mins drive.</p> <p><b>Address</b>  Ronaldsway Airport  Ballasalla  IM9 2SE  <b>T</b> +44 (0) 1624 697070  <b>E</b> <a href="mailto:reservations@seftongroup.co.im">reservations@seftongroup.co.im</a>  <b>W</b> <a href="http://www.seftonexpress.co.uk">www.seftonexpress.co.uk</a></p>	 <p>Value for money, family run hotel, 10 mins drive from the airport and 30 mins from Douglas. Restaurant and bar overlook the beautiful Port Erin Bay.</p> <p><b>Address</b>  Station Road, The Promenade  Port Erin  IM9 6AF  <b>T</b> +44 (0) 1624 834077  <b>E</b> <a href="mailto:falconsnest@enterprise.net">falconsnest@enterprise.net</a>  <b>W</b> <a href="http://www.falconsnesthotel.co.uk">www.falconsnesthotel.co.uk</a></p>
<b>Total Rooms</b>	33	39
<b>Double Rooms</b>	33~	20
<b>Twin Rooms</b>	33~	9
<b>Single Rooms</b>	33~	2
<b>3 or 4 bedded rooms</b>	0	0
<b>Family rooms</b>	2	7
<b>Suites</b>	0	1
<b>Max Group Size</b>	69	
<b>Restaurant Covers</b>	Reception/dining area 35	94
<b>Group rates</b>	Y	Y
<b>On site car park spaces</b>	Y	
<b>Coach parking</b>	Y	



Rushen Abbey, Ballasalla

\* Part of Sefton Group



\*\* Part of Sleepwell Hotels Group

# Part of Classic Lodges Group

~ All rooms can be single occupancy



# Where to stay - North

Name	Ramsey Park#	Sulby Glen Inn
<b>Brief Description</b>	 <p>Modern purpose built hotel overlooking Ramsey Beach and Mooragh Park, onsite restaurant, bar and terrace, free internet &amp; onsite parking. Free swimming in local pool 3 mins. walk. 4 fully accessible rooms. M3i rated. 9 bedrooms with walk in showers.</p> <p><b>Address</b> Park Road Ramsey IM8 3AR <b>T</b> +44 (0) 1624 818123 <b>E</b> events@ramseyparkhotel.com <b>W</b> www.classiclodges.co.uk/ramsey-park</p>	 <p>Traditional country inn at the foot of Sulby Glen, specialising in home cooked food and a wide selection of connoisseur spirits and beers in the warm and welcoming bistro.</p> <p><b>Address</b> Main Road Sulby IM7 2HR <b>T</b> +44 (0) 1624 897240 <b>E</b> sulbyglenhotel@manx.net <b>W</b> www.sulbyglen.net</p>
<b>Total Rooms</b>	60	11
<b>Double Rooms</b>	60	6
<b>Twin Rooms</b>	60	3
<b>Single Rooms</b>	60	3
<b>3 or 4 bedded rooms</b>	5	0
<b>Family rooms</b>	5	0
<b>Suites</b>	3	0
<b>Max Group Size</b>	200	20
<b>Restaurant Covers</b>	Lake View Restaurant 60, 250 Ayres function suite	40
<b>Group rates</b>	Y	Y
<b>On site car park spaces</b>	100	20
<b>Coach parking</b>	Onsite car park	Y



The Grove, Ramsey

\* Part of Sefton Group

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## Self Catering Accommodation for Groups

If your group requires flexibility, then you may like to consider the extensive range of self catering accommodation that is available to cater for groups of all sizes.

This option can provide excellent value, brilliant service and a warm Manx welcome for your party, giving a real 'home from home' experience.

All visitor accommodation on the Island is subject to compulsory annual registration and independent inspection which is assessed under the same criteria as the UK so you can rest assured of very high quality standards.

There are over 60 clusters of self catering units, spread all around the Island. You will be able to choose between cottages and apartments which can guarantee accommodating all members of your group in the same location. Most are graded 4\* or 5\* and vary in size as to the number of units available.

So, if you want to ensure that all accommodation for your group members is on the same site then you can search the official IOM Government website for all suitable self catering 'group friendly' sites by reference to your group size here;

**[www.visitisleofman.com/where-to-stay](http://www.visitisleofman.com/where-to-stay)**

(NB un-tick the 'Check Availability' box and enter your group size)

The **Welcome Groups Scheme** is one of a number that have been developed with the visitor in mind to provide specific services and facilities to meet their needs. You will find that some self catering site owners who can accommodate a minimum of 8 guests are accredited to this scheme and will display the logo on their listings.

With options to suit all group budgets and tastes, you will be sure to find something to suit your group!

Sara Richards, Chair of IOMSCOA July 2019





# Douglas Promenade Refurbishment

During your visit you will notice that Douglas promenade is being refurbished. This £25 million project is the gateway to the island's capital and once completed will create a fantastic area to visit, stay, live, work and socialise.

To find out what is happening please visit [www.myprom.im](http://www.myprom.im) or follow the project on social media feeds [@mypromisleofman](https://twitter.com/mypromisleofman) to keep up to date with what's happening and when.

Please bear with us while we change how Douglas Promenade looks. The last major highway re-structure was in the 1930s so we are using the opportunity to replace all the infrastructure in the ground such as electric cabling, gas and water mains plus future proofing the Promenade by adding water refill stations and electric car charging points. The Telecom companies are also involved.

On the website there are artists impressions of how amazing Douglas Promenade will look once completed at end of 2020.

We are working hard to minimise any inconvenience - should you have any queries please contact the MyProm Project team on **01624 686363** or email [myprom@gov.im](mailto:myprom@gov.im)

Thank you for your cooperation and understanding.



# Getting around the Island



Steam Railway



Cregneash

## Go Explore

The Isle of Man is just 33 miles long by 13.5 miles wide which means nothing is too far away so you can see and do a lot in a short space of time.

The Island offers the advantage of an extensive and unique public transport network – including buses, steam trains, electric trams and horse trams so groups travelling without their own transport are well catered for.

Groups will be surprised by how easy it is to explore the Island's 221 square miles either by coach, scheduled or private hire bus service, on foot, or aboard the Victorian steam and electric railways.

### “Travelling around the Island was a piece of cake with my Go Explore Heritage Card”

The best way to make travel seamless and cost effective is to buy a Go Explore card. The card entitles the holder to unlimited travel on our scheduled bus, heritage rail (including Groudle Glen and Laxey Mines Railway) and Horse Tram services for 1, 3, 5 or 7 consecutive days.

To make things even easier we offer a 5 day Go Explore Heritage card which includes unlimited travel plus admission to all Manx National Heritage attractions and the Milntown Estate Gardens.

Find out more - call Isle of Man Transport before your group visits on **+44(0)1624 697400**. We can discuss the most cost effective way to get around the Island and offer discounts for groups of 20 or more.



## Bus Vannin

Operates a comprehensive state of the art bus service which serves the whole Island on a regular basis. This includes Ronaldsway Airport and the Sea Terminal. Late night services also run on weekends. All buses are equipped with low access ramps, extra large windows and free WiFi. Transfers, half and full day hires available at competitive rates.

## Railways

The Isle of Man boasts six heritage railways - Steam Railway, Manx Electric Railway, the Snaefell Mountain Railway, Laxey Mine Railway, Douglas Bay Horse Tramway and the Groudle Glen Railway.



# Getting around the Island

## Isle of Man Steam Train March - November

Step back in time for a journey your clients will never forget, experience the grandeur of travelling between Douglas and the south of the Island on a Victorian railway, perfectly frozen in time.

Customers can sit back, relax and enjoy a journey through the beautiful Manx countryside thanks to Victorian engineering that has well and truly stood the test of time.

Opened in 1874, this narrow gauge railway still runs with its original locomotives and carriages, through an ever changing landscape, to a choice of destinations in the south of the Island, these include the ancient monastery of Rushen Abbey, the impressive Castle Rushen, the Old House of Keys and the Nautical Museum all within the ancient capital Castletown and within walking distance of the town's station. Further down the line there are a number of sheltered, sandy beaches, and the IoM Steam Railway Museum at Port Erin.

A one way journey through the beautiful Manx countryside, on a track running the full length of Douglas to Port Erin, takes an hour to complete. In July and August, the peak months of the holiday season, there are up to seven return trains a day one of which is an evening service.

The Steam Railway is a truly unique railway, allowing you to travel around the south with ease. The railway has been granted a new lease of life and is enjoying all the benefits of the largest reinvestment in renewal, improvement and maintenance since it was built. Like the landscape the steam trains have preserved their identity in an ever changing world.

**Additional information:** Coach drop off points at Douglas and Castletown railway stations, onsite coach parking available at Port Erin railway station, disabled access is available on board by pre-booking, onsite café available at Douglas and Port Erin railway stations, onsite gift shop at Douglas, Castletown & Port Erin railway stations. Pre-booking is recommended.

## Dining with a Difference

*"The Dining Car was the highlight of my trip"*

Pullman style fine dining can be experienced in the Steam Railway's beautifully restored Dining Car.

Built in 1905 and restored in the Spring of 2013, the plush Dining Car is one of only a handful of fine dining narrow gauge dining cars in the world.

Offering a mouth-watering menu using only the finest Manx produce, the Dining Car is fully licensed and has a carefully crafted list of 14 wines and a Cocktail Bar Car. With capacity of up to 88 people the dining car offers a variety of events to cover a wide range of budgets from our Pie & Mash nights to exquisite gourmet dinners. The Dining Car is also available for private hire.

Visit [www.rail.im](http://www.rail.im) to see a full list of scheduled dining events, or email [hireme@gov.im](mailto:hireme@gov.im) to discuss any bespoke requirements for your group.



# Getting around the Island



## Manx Electric Railway March - November

Take an unforgettable journey along the east coast on this unique Island railway which dates back over 100 years.

The Manx Electric Railway was built between 1893 and 1899 and connects the Island's capital, Douglas, with Laxey in the east and Ramsey in the north. The 17.5 mile railway journey takes 75 minutes and will take you along some of the most scenic stretches of railway in the British Isles.

On one side you'll experience the beautiful Manx countryside, glens and picturesque villages and to the other you'll have far reaching views out to sea.

There are currently 48 official stations and stops on the line. Maximum group size: 76 people per tram (multiple trams available).

Average length of visit: 1 hour.

Passengers can alight at Laxey in order to board the Snaefell Mountain Railway.

**Additional information:** Coach drop off points at Derby Castle, Laxey and Ramsey railway stations, onsite coach parking available at Laxey station. Disabled access available on board by pre-booking, onsite café at Laxey and Dhoon railway stations. Pre-booking recommended.



# Getting around the Island



## Snæfellsfjall Railway March - November

Dating from 1895, Laxey is the starting point for the Snæfellsfjall Railway, a unique Victorian enterprise which winds its way up 2,000 feet to the top of Snæfells. Snæfells is the Island's only mountain, its summit 2036 feet (621 metres) above sea level. The name Snæfells, or Sniaull in Manx, comes from the Norse for Snow Mountain.

On your journey up the mountain there are spectacular views on a clear day. It's the only place in the British Isles where you can see seven kingdoms - England, Ireland, Scotland, Wales, Heaven, Mann and the Sea - just by turning around.

A range of special dining events offer stunning views at the Snæfells summit café, from Sunset Dinners to Pie in the Sky, the latter featuring stargazing and supper with the Island's Astronomical Society. All welcome group and private bookings.

Visit [www.rail.im](http://www.rail.im) to see a full list of scheduled dining events, or email [hireme@gov.im](mailto:hireme@gov.im) to discuss any bespoke requirements for your group.



# Getting around the Island



## Douglas Bay Horse Tram March - November

The horse trams are an iconic part of the Isle of Man. Started in 1876 by Thomas Lightfoot to take advantage of the booming tourist trade, the 3ft gauge horse tramway runs from the main depot at Derby Castle, along the Promenade passing a large proportion of the Island's hotels to the Sea Terminal.

Many of the original fleet of cars are still in use today, and it is a popular tourist attraction. It is the oldest surviving Horse Tramway in Britain, and the only one to have operated continuously since its opening (with the exception of World War II).

Group visits welcome by prior arrangement, please email [hireme@gov.im](mailto:hireme@gov.im) for more information.

NB: During the 2020 Season regeneration works are being carried out along Douglas Promenade which means the Horse Trams will run a limited service. Please visit [www.rail.im](http://www.rail.im) for updates on the service.





# Events and Private Hire

During the year Isle of Man transport offer an array of exciting events, from a 1940's day on the Steam Railway, to learning how to drive a Manx Electric Tram as part of the annual famous Transport Festival.

Look out for information on our upcoming celebrations in July to acknowledge the 125th Anniversary of the Snaefell Mountain Railway.

Many of the events are free to attend and all information can be found on the website: **www.rail.im**

Alternatively, Bus Vannin, Heritage Rail and Douglas Bay Horse Tram offer a private bespoke hire service from vintage or state of the art modern double and single decker buses to steam trains.

Isle of Man transport have a dedicated team to ensure all your requirements are met and in the most cost effective way. Please contact **hireme@gov.im** or call **+44 (0) 1624 697400**.

For more information on any of your transport needs please contact Transport Headquarters on **+44 (0) 1624 697400** or email **publictransport@gov.im**

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## Other Transport Attractions

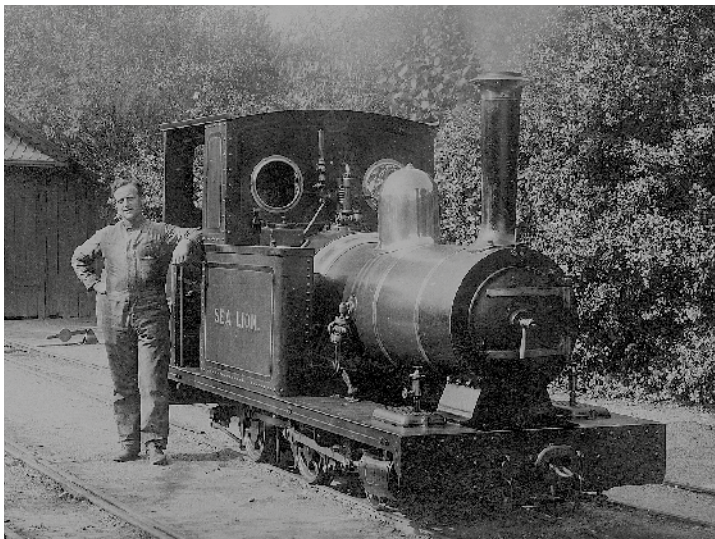
### Groudle Glen Railway

Owned and operated entirely by volunteers, this two-foot gauge railway has been fully restored and now runs between the Groudle Glen and the Sea Lion Rocks – it's the line that goes uphill to the sea! The railway operates steam, diesel and electric engines plus the original 1896 locomotive Sea Lion.

**Open:** May to September  
Maximum group size: 150 people

**Average length of visit:** 1 hour  
Tel **+44 (0) 1624 670543**  
Email **ggr@ggr.co.uk**  
**www.ggr.org.uk**

**Additional information:**  
Coach drop off point, onsite café, onsite gift shop, pre-booking required.



### Great Laxey Mine Railway

Find out more about the Island's mining history by riding in tiny carriages along the line which used to carry lead and zinc ores from deep inside the Great Laxey Mine. En route you'll pass beneath the main Laxey to Ramsey road and through the longest railway tunnel on the Island.

**Open:** March to September

**Average length of visit:** 30 minutes  
Tel **+44 (0) 1624 862007**  
Email **minerrailway@manx.net**  
**www.laxeyminerrailway.im**

**Additional information:**  
Nearby coach parking and gift shop.







Ramsey looking to the Point of Ayre




# North and East of Island



# Things to see and do - North



The Grove, Ramsey

What	Where	When
1 Ayres Visitor Centre & Nature Trail	The Ayres, Lhen Road, Bride IM7 4BF	Visitor Centre open May to September Tuesday to Sunday, 2pm - 5pm
2 Curraghs Wildlife Park	Ballaugh IM7 5EA	Daily in Season 10am - 5/6pm Weekends in winter
 Grove Museum	Andreas Road, Ramsey IM8 3UA	Daily in Season 10am - 4/5pm
3 Jurby Transport Museum	Hangar 230 Jurby Ind. Est. Jurby, IM7 3ED	Sat, Sun, Tues & Bank Holidays in Season, 10am - 4pm Sundays out of Season, 10am - 4pm
4 Isle of Man Motor Museum	Jurby Road, Jurby IM7 3BD	Daily in Season 10am - 5pm Check website for out of Season opening hours.
5 Milntown Estate & Gardens	Milntown, Lezayre, IM7 2AB	Gardens in Season 10am - 5pm House Tours by arrangement Café open all year daily except Tues 10am - 5pm



# Things to see and do - North



Milntown Estate



Jurby Transport Museum

Contact	Group Rates	Key
+44 (0) 1624 844432 www.manxwt.org	FREE	Parking - car
www.gov.im/wildlife +44 (0) 1624 897323	Yes	Café • Parking - car & coach • Gift shop • Toilets
+44 (0) 1624 648017 www.manxnationalheritage.im lynn.mckibbin@mnh.im	Yes	Parking - car & coach • Gift shop • Refreshments • Guided tours • Access guide • Toilets
jtminfo@manx.net	FREE	Parking - car & coach • Gift shop • Toilets
+44 (0) 1624 888333 info@isleofmanmotormuseum.com www.isleofmanmotormuseum.com	Yes	Parking - car & coach • Café • Gift shop • Disabled access • Toilets
+44 (0) 1624 812321 +44 (0) 1624 818091 (Café) www.milntown.org	Yes	Parking - car & coach • Café • Disabled access • Guided tours • Toilets



# Things to see and do - East



Mann at War, Manx Museum. Douglas



Camera Obscura, Douglas

What	Where	When
6 Gaiety Theatre	Harris Promenade, Douglas IM1 2HH	Pre-booked Tours in Season, Saturdays from 10am
7 Great Union Camera Obscura	Douglas Head	Check for opening times
8 Horse Trams	Douglas Promenade	Stables open April to November
 Laxey Wheel	Wheel Hill, Laxey IM4 7NL	Daily in Season 9.30am - 5pm
9 Laxey Woollen Mills	Glen Road, Laxey IM4 7AR	Open all year round Monday to Saturday 9am - 5pm
 Manx Museum	Kingswood Grove, Douglas IM1 3LY	Daily all year 10am - 5pm
10 Okell's Brewery	Kewagie, Douglas IM2 1QG	Wednesdays 7pm, pre-booking only, call (+44) 1624 699493 for more details.
11 Salmon Centre & Ballacregga Corn Mill Café	Wheel Hill, Laxey IM4 7NJ	Call for opening times +44 (0) 1624 860840
12 Tynwald – Isle of Man Parliament	Legislative Buildings, Finch Road Douglas IM1 3PW	Guided tours on Mondays & Fridays all year round at 10am - 2pm Tours at other times by arrangement



# Things to see and do - East



The Great Laxey Wheel



Gaiety Theatre, Douglas

Contact	Group Rates	Key
+44 (0) 1624 600555 www.villagaiety.com	Yes	Coach drop off • Guided tours • Toilets
+44 (0) 1624 621733	No	Coach drop off
+44 (0) 1624 662525 www.rail.im		
+44 (0) 1624 648017 www.manxnationalheritage.im lynn.mckibbin@gov.im	Yes	Gift kiosk • Parking • Access guide * Toilets • Guided tours
+44 (0) 1624 861395 www.laxeywoollenmills.com	FREE	Shop • Toilets
+44 (0) 1624 648017 www.manxnationalheritage.im lynn.mckibbin@gov.im	FREE	Gift shop • Cafe • Disabled parking • Access guide • Toilets • Guided tours
+44 (0) 1624 699451 www.okells.co.uk	Yes	Onsite coach parking • Guided tours
+44 (0) 1624 860840		Onsite coach parking
+44 (0) 1624 685520 www.tynwald.org.im library@tynwald.org.im	FREE	Coach drop off - pre-arranged • Onsite coach parking - pre-arranged • Gift shop • Guided tours • Toilets



Hop Tu Naa Festival at Cregneash













# South and West of Island



# Things to see and do - South



Castle Rushen, Castletown

What	Where	When
 Castle Rushen	Castle Street, Castletown IM9 1LD	Daily in Season 10am - 4/5pm
 Cregneash	Cregneash Road, Cregneash, IM9 5PX	Daily in Season 10am - 4/5pm
 Manx Aviation & Military Museum	Ronaldsway Airport, Ballasalla, IM9 2AT	Daily in Season 10am - 4.30pm Open weekends out of season 10am - 4.30pm
 Murrays Motorcycle Museum	Santon Villa, Santon, IM4 1EN	Please contact for opening hours
 Nautical Museum	Bridge Street, Castletown IM9 1AX	Daily in Season 10am - 4pm
 Old Grammar School	Chapel Lane, Castletown IM9 1LE	By arrangement
 Old House of Keys	Parliament Square, Castletown IM9 1LA	Daily in Season 10am - 4pm Debates at 11am & 2.45pm
 Railway Museum	Station Road, Port Erin IM9 6AD	Open in Season 10am - 4.30pm
 Rushen Abbey	Mill Road, Ballasalla IM9 3DB	Daily in Season 10am - 4/5pm
 Sound Café	Sound Road, Port Erin	Daily



# Things to see and do - South



Rushen Abbey, Ballasalla













Loghtan Sheep at Cregneash

Contact	Group Rates	Key
+44 (0) 1624 648017 www.manxnationalheritage.im lynn.mckibbin@gov.im	Yes	Gift shop • Toilets • Access guide • Steam railway stop
+44 (0) 1624 648017 www.manxnationalheritage.im lynn.mckibbin@gov.im	Yes	Café • Parking - car & coach • Gift shop • Guided tours • Access guide • Toilets
+44 (0) 7624 454596 www.maps.org.im airmuseum@manx.net	FREE	Parking - car & coach • Gift shop • Guided tours • Disabled access
+44 (0) 1624 823223 murraysmotorcycles.weebly.com	No	Car park • Toilets • Admission includes tea/coffee, biscuits and lanyard.
+44 (0) 1624 648017 www.manxnationalheritage.im lynn.mckibbin@gov.im	Yes	Gift shop • Guided tours • Access guide • Steam railway stop
+44 (0) 1624 648017 www.manxnationalheritage.im lynn.mckibbin@gov.im	Yes	Guided tours only • Access guide • Steam railway stop
+44 (0) 1624 648017 www.manxnationalheritage.im lynn.mckibbin@gov.im	Yes	Gift shop • Access guide • Steam railway stop
+44 (0) 1624 697473 heritagerailways@gov.im	Yes	Coach parking • Café • Gift shop • Guided tours
+44 (0) 1624 648017 www.manxnationalheritage.im lynn.mckibbin@gov.im	Yes	Gift shop • Coffee • Parking - car & coach • Access guide • Steam railway stop • Adjacent Abbey Restaurant • Guided Tour
+44(0) 1624 838123	Driver refreshments	Café • Toilets

# Things to see and do - West



Peel Castle, Peel

What	Where	When
 House of Manannan	East Quay, Peel IM5 1TA	Daily all year 10am - 5pm
 15 Knockaloe Centre for WW1 Internment	Patrick Old School Patrick Corner Patrick Village, IM5 3AL	Wednesday to Saturday in Season, 10.30am - 4.30pm
 16 Leece Museum	The Old Courthouse, East Quay, Peel IM5 1AR	Tuesday to Sunday in Season 10am - 4pm Tuesday to Saturday out of Season 10am - 4pm
 17 Manx Transport Heritage Museum	Mill Road, Peel IM5 1TB	Weekends in Season from 1pm - 5pm
 Moores Traditional Curers	Mill Road, Peel IM5 1TA	Tours on Mondays & Fridays at 3.30pm, May to mid September. Tours at other times by arrangement.
 Niarbyl Bay Cafe	Dalby IM5 3BR	Daily in Season
 18 Peel Castle	West Quay, Peel IM5 1TB	Daily in Season 10am - 4/5pm
 19 Peel Cathedral	Derby Road, Peel IM5 1HH	Daily all year 9am - 6pm
 20 Tynwald Hill	St Johns	Open air meeting site - Viking meeting place still used annually for the Tynwald ceremony in July
 21 Tynwald Mills Shopping Experience	St Johns IM4 3AD	Open Monday to Saturday 10am - 5.30pm Sundays 1pm - 5.30pm



# Things to see and do - West



Knockaloe Visitor Centre



Moore's Traditional Curers

Contact	Group Rates	Key
+44 (0) 1624 648017 www.manxnationalheritage.im lynn.mckibbin@gov.im	Yes	Gift shop • Parking - car & coach • Coach drop off point • Access guide • Toilets • Cafe
+44 (0) 1624 648477 www.knockaloe.im info@knockaloe.im	Yes	Postcard & book shop • Car park • Toilets • Access guide • Guided tours on request
+44 (0) 1624 845366 www.peelonline.net/leece leecemuseum@manx.net	FREE	Gift shop • Guided tours
+44 (0) 1624 842448 m.knight@manx.net	FREE	Coach drop off point • guided tours
+44 (0) 1624 843622 www.manxkippers.com info@manxkippers.com	Yes	Coach drop off • Onsite car & coach parking • Gift shop • Guided tours
+44 (0) 1624 843300	Driver refreshments	Coach parking onsite
+44 (0) 1624 648017 www.manxnationalheritage.im lynn.mckibbin@mnh.im	Yes	Gift kiosk • Parking - car & coach nearby • Access guide
+44 (0) 1624 844830 www.cathedral.im/group-visits	FREE	Coach drop off • Guided tours • Refreshments
	FREE	
+44 (0) 1624 801213 www.tynwaldmills.com	FREE	Parking - car & coach • Café • Shopping

# Try something different



Dark Skies Bradda Head



Segway Trails



Walking Tours

Attraction / Activity	Location / Starting point	Contact
Ape Mann Adventure Park	South Barrule Plantation Foxdale IM4 3ES	+44 (0) 7624 494252 <a href="http://www.apemann.info">www.apemann.info</a>
Boat Tours	Gemini Charter Port St Mary Breakwater	+44 (0) 7624 483328 <a href="http://www.geminicharter.co.uk">www.geminicharter.co.uk</a>
	Shona Old Breakwater Road Port Erin	+44 (0) 7624 322765
Clay Pigeon Shooting	Meary Veg Santon	+44 (0) 1624 827756 <a href="http://www.iomclays.com">www.iomclays.com</a>
Cook Shack IOM	Vivaldi Catering Glentruan Cottage Lhen Road Bride IM7 4BG	+44 (0) 7624 485999 <a href="http://www.vivaldi-catering.co.uk">www.vivaldi-catering.co.uk</a> Facebook - CookShackIOM
Dark Skies Discovery Tours	Howard Parkin	<a href="mailto:howardparkin@manx.net">howardparkin@manx.net</a> Facebook: Astromanx.com
Diving	Discover Diving Marina House Bay View Road Port St Mary IM9 5AQ	+44 (0) 7624 300090 <a href="http://www.discoverdiving.im">www.discoverdiving.im</a>
	I Dive Isle of Man	+44 (0) 7624 460391 <a href="http://www.idiveisleofman.com">www.idiveisleofman.com</a>
Erin Arts Centre	Victoria Square Port Erin IM9 6LD	<a href="http://www.erinartscentre.com">www.erinartscentre.com</a>
Green Wheelers Electric Bikes	Sea Terminal Douglas IM1 2BX	+44 (0) 7624 398950 <a href="http://www.greenwheelers.im">www.greenwheelers.im</a>
Home of Rest for old horses	Richmond Hill Douglas IM4 1JH	+44 (0) 1624 674594 <a href="http://www.iomhorseshome.im">www.iomhorseshome.im</a>



# Try something different

Attraction / Activity	Location / Starting point	Contact
Isle of Man Ghost Tours	Douglas, Ramsey, Castletown, Peel	<a href="http://www.iomghosttours.com">www.iomghosttours.com</a>
Kayaking & Canoeing	Adventurous Experiences Ballabrooie Patrick Road St Johns IM4 3BR	+44 (0) 1624 843034 <a href="http://www.adventuroousexperiences.com">www.adventuroousexperiences.com</a>
	Sea Kayaking Isle of Man	+44 (0) 7624 414498 <a href="http://www.seakayakingisleofman.com">www.seakayakingisleofman.com</a>
	Venture Centre Lewaigue Farm Jacks Lane Port E Vullen, Maughold IM7 1AW	+44 (0) 1624 814420 <a href="http://www.adventure-centre.co.uk">www.adventure-centre.co.uk</a>
Manx Sea Life Safari	Peel Harbour, Peel	<a href="http://www.manxsealifesafari.com">www.manxsealifesafari.com</a>
Manx Basking Shark Watch		<a href="http://www.manxbaskingsharkwatch.com">www.manxbaskingsharkwatch.com</a>
Manx Whale & Dolphin Watch		+44 (0) 1624 844686 <a href="http://www.mwdw.net">www.mwdw.net</a>
Manx Wildlife Trust	7-8 Market Place, Peel, IM5 1AB	+44 (0) 1624 844432 <a href="http://www.manxwt.org.uk">www.manxwt.org.uk</a>
Mooragh Park	Lake Road, Ramsey, IM8 3AR	<a href="http://www.ramsey.gov.im">www.ramsey.gov.im</a>
Quad Bike Trail Rides	Ballacraigne Farm, St Johns, IM4 3LJ	+44(0) 1624 801219
Room Escape Games	Exit Strategy, Peel Road, Douglas	+44 (0) 7624 323043 <a href="http://www.exitstrategy.im">www.exitstrategy.im</a>
Sailing	7th Wave Strand Road, Port Erin, IM9 6HF	+44 (0) 1624 836366 <a href="http://www.7thwave-iom.com">www.7thwave-iom.com</a>
Segway Trails	South Barrule Plantation, Foxdale, IM9 4ES	+44(0) 7624 252525 <a href="http://www.segway.im">www.segway.im</a>
Paddleboarding	Port Erin Promenade	<a href="http://www.porterinpaddleboards.com">www.porterinpaddleboards.com</a> <a href="mailto:andrea@porterinpaddleboards.com">andrea@porterinpaddleboards.com</a>
Pepsi Max Ten Pin Bowling	Queens Promenade, Ramsey, IM8 1ET	+44 (0) 1624 812444 <a href="http://www.pepsimaxbowl.com">www.pepsimaxbowl.com</a>
Trike Tours	Sea Terminal Douglas, IM1 2BX	+44 (0) 7624 492444 <a href="http://www.iomtriketours.com">www.iomtriketours.com</a>
Walking Tours	39 Droghadfayle Road, Port Erin, IM9 6EN	+44 (0) 7624 480129 <a href="http://www.go-mannadventures.com">www.go-mannadventures.com</a>
Walking Mann Walking Tours	27 Fairy Hill Close, Ballafesson, Port Erin, IM9 6TJ	+44 (0) 7624 401589 <a href="http://www.walkingmann.im">www.walkingmann.im</a> <a href="mailto:contact@walkingmann.im">contact@walkingmann.im</a>

# Annual Events



Laxey Wheel Mines



TT Races



Island at War Event



Hop tu Naa at Cregneash

<b>January</b>	New Year's Day Dips - All Island Old Manx Christmas Day
<b>February</b>	~
<b>March</b>	Some seasonal MNH sites open from Early March Isle of Man International Darts Festival One Act Play Festival
<b>April</b>	CAMRA Isle of Man Beer & Cider Festival Isle of Man Easter Festival of Running Manx Music, Speech and Dance Festival Egg Rolling at Cregneash Easter Festival of Full Length Plays Rush Hour on the Railways
<b>May</b>	Isle of Man TT Races Manx National Rally Laa Boaldyn - Manx May Day
<b>June</b>	Isle of Man TT Races Manx Telecom Parish Walk Crown Green Bowling Festival
<b>July</b>	Yn Chruinnaght Celtic Gathering Tynwald Day Southern 100 Southern Agricultural Show Manx Heritage Transport Festival Manx 100 - Mountain Bike Ultra Marathon World Tin Bath Championships Manx Heritage Transport Festival
<b>August</b>	Manx Heritage Transport Festival Island at War Weekend Royal Manx Agricultural Show Festival of Motorcycling featuring Classic TT
<b>September</b>	Festival of Motorcycling featuring Classic TT Isle of Man Food & Drink Festival Isle of Man Film Festival End to End Cycle Race Manx LitFest End to End Race Walk 125th Anniversary of Snaefell Mountain Railway
<b>October</b>	Heritage Open Days Hop tu Naa
<b>November</b>	Pokerstars Rally Fireworks Displays – Across Island
<b>December</b>	Island Christmas Groudle Glen Railway Santa Trains Boxing Day Tradition – Hunt the Wren



# Useful Tips and Information

## Access guides


Accessibility guides are available for all of the main Manx National Heritage (MNH) sites. Download at **[www.manxnationalheritage.im](http://www.manxnationalheritage.im)** or ask for them in hard copy from the MNH Group Travel Co-ordinator on **+44 (0) 1624 648017**. For information on accessibility on public transport please visit **[www.bus.im](http://www.bus.im)**

A Changing Places facility is now available at the Manx Museum, Douglas (changing places are fully accessible toilets).

## Tickets & Passes

Pre-booked group passes and inclusive on-Island travel and attraction tickets are available for the majority of visitor sites and the heritage railways, buses and horse trams. The majority of attractions also offer special group rates on individual site admissions for pre-booked visits.

Pre-booking of groups is advised to ensure that the best possible service and experience can be delivered.

NB: All Manx National Heritage attractions denoted by the symbol  can be opened specially, outside of normal opening times for groups by prior arrangement.

## Money Matters

### Banks and Bank Holidays

Most high street banks have premises on the Isle of Man. The opening hours are generally 9.30am to 4.30pm. Bank Holidays are the same as those in the UK with 2 additional holidays - Senior Race Day (TT Races) in June and Tynwald Day (the Manx National Day) in July.

### Currency Information

The Isle of Man has its own currency with the same denominations as the UK.


UK currency is legal tender in the Isle of Man but Manx currency is not accepted in the UK, although notes can be exchanged at UK banks.

## Cash Machines

Automated cash machines are available in all the major towns around the Isle of Man. Manx bank notes are dispensed from all cash machines apart from those situated at the Sea Terminal and the Airport, where English notes are issued.

## For coach drivers

The maps in this guide have been simplified to show the road routes most suitable for coach vehicles. The nearest coach parking for the attraction/s are also shown on the maps.

Advice for coach drivers new to the Island is available from Isle of Man Transport, call **+44 (0) 1624 697400**. All Manx National Heritage  and Isle of Man Railways catering outlets provide complimentary refreshments to coach drivers. If you have not pre-booked your visit and to enable the cafes to give your group the best possible experience and service, please call ahead of your arrival with as much notice as possible.

## Travel

### Identification and passports

Passports are not required to enter the Isle of Man if you are travelling from the UK or Ireland, although airlines will require customers to provide some form of photographic identification.

European and global travellers generally have to clear customs and passport control on arrival in the UK or Ireland before travelling on to the Isle of Man.

If you are planning a night at the Casino you will require some form of photographic identification and if you are hiring a car your full driving licence will be required.

## Health

### Chemists

Dispensing chemists are open from 9am to 5.30pm Mondays to Saturdays. Outside of these times there are limited opening hours and a duty chemist rota is in operation. This list can be obtained from the Department of Health and Social Care prior to travel. It is also available online and your accommodation provider should be able to provide you with details. Duty Chemist hours are from 5.30pm to 6.30pm Monday – Friday (excluding Bank Holidays) and Sundays and Bank Holidays from 12 noon to 1pm.

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### Doctors and Hospitals

The Manx Emergency Doctor Service (MEDS) operate an 'Out of Hours' emergency service when doctors' surgeries are closed. The service is contactable on and is **ONLY** available out of hours - 6pm to 8am Monday to Friday or 24-hours over weekends and Bank Holidays. In the case of an emergency please attend Accident and Emergency (telephone **+44(0) 1624 650040** for A&E enquiries), or for life threatening emergencies please call emergency services on **999**. Noble's Hospital is situated outside of Douglas at The Strang, Braddan. Should you need to contact the hospital the telephone number is **+44 (0) 1624 650000**. Ramsey Cottage Hospital in the North of the Island can be contacted on **+44 (0) 1624 811811**.

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### Reciprocal Health Agreement

UK residents visiting the Isle of Man will receive free NHS treatment if they become ill whilst here. Statutory charges are applicable for both residents and visitors e.g. prescription charges.

Anyone visiting the Island should ensure they have adequate insurance in place in the event of repatriation (return travel to someone's home country) being required. The information regarding the Agreement is correct at the time of publication but visitors are recommended to check the position prior to their visit.

## While you're here

### Postal Services

The Isle of Man Post Office has, since its formation in 1973, issued distinctive Manx stamps by the Philatelic Bureau. You will need to purchase Manx stamps, from any of the branches Island wide, to post any mail from the Isle of Man.

### Police

The Isle of Man Police are easily recognisable by their white helmets, and are very approachable should you need any assistance. The Police Headquarters is at Glencrutchery Road, Douglas and the telephone number is **+44 (0) 1624 631212**. In an emergency please dial **999**.

### Mobile Phones

There are two mobile phone networks operating on the Isle of Man - Manx Telecom and Sure. Each mobile network has commercial agreements with mobile phone networks in the UK, Europe and the rest of the world.

It is advisable to check with your own mobile network to determine the level and charges of the roaming services with the Isle of Man providers. **Please note the Isle of Man is outside the EU jurisdiction and as such does not benefit from the tariff caps operating within the European Union.**

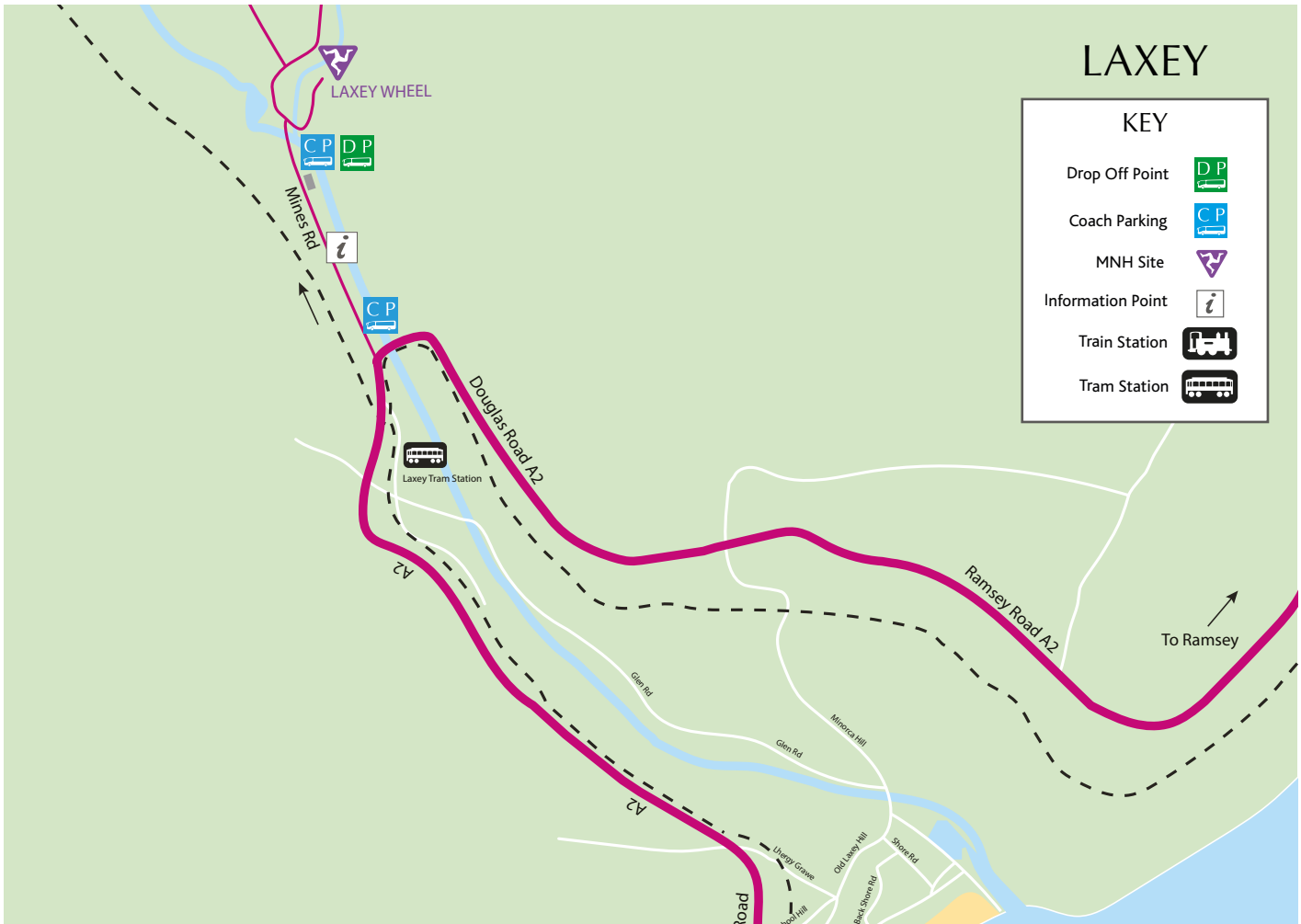
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Every effort has been made to ensure the accuracy of the content of this guide at the time of printing.

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# PEEL

## KEY

Drop Off Point



Coach Parking



MNH Site



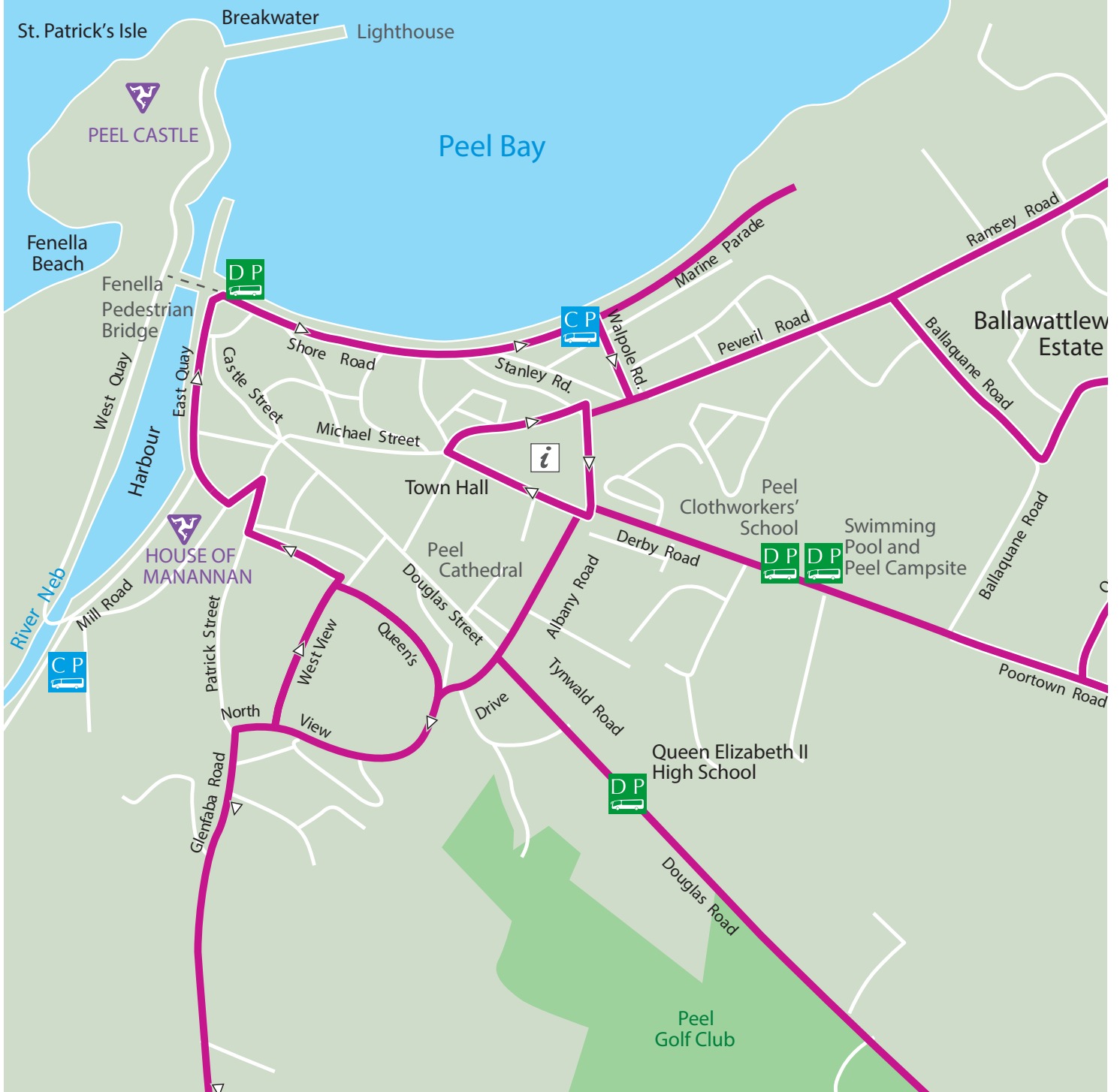
Information Point



Train Station



Tram Station





[illegible]



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