

Contact

traveltrade@gov.im +44 (0) 1624 686888 visitisleofman.com/traveltrade

Situated between England, Ireland, Scotland and Wales, in the middle of the Irish Sea, the Isle of Man is a Celtic nation and Viking kingdom – and the first entire nation in the world to be recognised as a UNESCO Biosphere, a proud testament to the richness and scope of the Island's awe-inspiring nature, its ancient and compelling history, and the vibrancy of its culture.

Take your clients on a journey through a landscape rich in ancient monuments, historic castles, heritage railways, dramatic countryside and breath-taking coastline.



WELCOME to the Isle of Man

In 2022 Visit Isle of Man released an exciting and compelling ten year Visitor Economy Strategy 'Our Island, Our Future'. The strategy outlines an ambitious growth target of reaching 500,000 visitors per annum by 2032. The target reflects the confidence we have in the Isle of Man, and its ability to deliver an unrivalled visitor experience.

The challenge we must overcome is conveying this offering to potential partners and visitors. The new strategy clearly outlines the importance of travel trade partnerships if we are to be successful in achieving our goals. We have a renewed focus on building these relationships and are very much looking forward to working with you for the benefit of your clients.

This guide provides you with the information required to assist you in planning and building trips and short breaks. Our on-Island suppliers and partners, activities and experiences offer your clients a chance to fully immerse themselves in Manx culture and get a taste of what it is like to be a local!

The Isle of Man is home to an extraordinary offering for visitors; it is a UNESCO Biosphere with a 10,000 year story, a rich heritage, outstanding natural landscapes, and a distinctive cultural identity which is demonstrated through annual festivals and events. For those seeking adventure, the Island's dramatic coastline, countryside, hills and summits are perfect for exploring on foot or by two wheels, whilst it's emerald waters are host to many exhilarating watersports. No trip to the Isle of Man would be complete without sampling its vast array of award-winning, locally crafted and produced goods.

We hope that you will gain some inspiration from this guide and choose to do more business in the Isle of Man. Our team are always on hand to provide extra support and additional resources to help you create the perfect trip, matching your clients' wishes and ensuring they leave with lasting memories of a truly extraordinary trip.

Ranald Caldwell Non-Executive Chair Visit Isle of Man



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10 Reasons to Choose the Isle of Man

UNESCO Biosphere

It is the first entire nation in the world to be recognised as a UNESCO Biosphere - a proud testament to the richness and scope of the Island's awe-inspiring nature, its ancient and compelling history, and the vibrancy of its culture.



33 National Heritage Sit

Heritage Sites The Island's 10,000 year history is portrayed throughout

and the second

the Island in a landscape rich in ancient monuments and in its wealth of historic castles, landmarks and buildings.





Easily Accessible

The Isle of Man is just a short flight or hassle-free sail away from across the UK and Ireland. With flight times from as little as 30 minutes and high-speed or leisurely ferry services, the Isle of Man is the perfect escape, close to home.

Doorstep Adventures

Clients can spend more time discovering and less time travelling. At just 33 miles long by 13 miles wide, the Island's extraordinary landscape provides the perfect adventure playground right on their doorstep, wherever they choose to stay.





Heritage Railway Network

The Isle of Man is home to several historic railways including: Manx Electric Railway, Snaefell Mountain Railway, Isle of Man Steam Railway, Douglas Bay Horse Tramway, Great Laxey Mine Railway and Groudle Glen Railway.



Glens & Nature Reserves

With 18 National Glens, stunning nature reserves, forests and wild spaces the Island is the perfect location for walkers, cyclists, photographers and wildlife enthusiasts.

Inspiring Events Calendar

With magnificent arts venues, unique cultural customs, world-famous racing circuits and a natural playground inspiring a variety of events – there is something to see and do at any time of the year.



7 Diverse Activities & Attractions

Clients have access to a vast selection of activities and attractions throughout the year – from guided tours and adventurous experiences to motor and military museums and the iconic Gaiety Theatre.





Thriving Food & Drink Scene

Any itinerary will be enhanced with a food and drink tour, cooking experience or even just a trip to one of the many local establishments! Clients can discover local specialities - queenies, kippers, Manx ales, craft spirits and sparkling wines.

Quality Accommodation

The Island has an ongoing commitment to quality improvement, ensuring that all your clients' expectations are met. With a National Accessible Scheme, 'Access4' accolades and 'friendly schemes', there are plenty of options to welcome clients with additional requirements.



- **KEY**
- TT Course **Snaefell Railway** Steam Railway **Electric Railway**
- 🖌 Glen
- Forest
- 😵 Heritage Site
- i Information Point
- **Golf Course** F
- FARY FARY BRIDDE Fairy Bridge

- Sulby Reservoir
- 🙀 Glen Wyllin Beach
- Glen Mooar Beach
- Peel Castle
- Tynwald Mills
- 🕁 Sulby Reservoir
- Axnfell Forest
- Conrhenny Forest

- Port Soderick Upper Car Park
- Port Soderick Little Car Park
- the Sloc
- 🕁 Rushen Abbey
- 2 Poulsom Park
- 🙀 Fort Island
- Cregneash
- the Sound

Travel to and from the Island

Whether they choose to sail or fly to the Isle of Man, your clients will be impressed with how easy it is to reach Manx shores.

The Isle of Man Steam Packet company offer sailings throughout the year from Heysham, and seasonal sailings from Liverpool, Belfast and Dublin. There are also direct air links from airports across the UK and Ireland.

By Air

There are direct air links from airports across the UK and Ireland. More information can be found at: **airport.im**



By Sea

The Manxman operates from Heysham all year with the fast craft Manannan serving Liverpool, Belfast and Dublin seasonally.

Currently, coaches can only be carried on the yearround Heysham service. Groups travelling as foot passengers or with smaller vehicles are welcome on all services.

Seating upgrades are available on all routes, with the availability of reserved seating and Premium Lounges. Built in 2023, Manxman has a state of the art hybrid engine making travel greener. She replaces the Ben-my-Chree on the Heysham to Isle of Man route with enhanced passenger facilities, including an increased number of cabins, and 50% more passenger capacity. The public areas on the vessel are all fully wheelchair accessible.

For up to date information and timetables visit **www.steam-packet.com**

Group bookings and enquiries can be made via:

Tel: +44 (0) 1624 661661 Email: **groups@steam-packet.com** Steam Packet Holidays can provide group travel and accommodation as a package, call them on **+44 (0) 1624 645777** or email **info@steampacketholidays.com** for further information.

Key contacts for organising your group visit

What	Who	Telephone Contact +44(0)	Email Contact	Website www.
Isle of Man Travel Trade Team	Visit Isle of Man	1624 686888	traveltrade@gov.im	visitisleofman.com/ traveltrade
Getting Here & Getting Around	Flights	1624 821600	admin@iom-airport.com	airport.im
	Isle of Man Steam Packet Company Sailings	1624 661661	groups@steam-packet.com	steam-packet.com
	Bus Vannin	1624 697400	publictransport@gov.im	bus.im
	Heritage Railways (and transport private hire)	1624 697400	hireme@gov.im	rail.im
	Tours Isle of Man	1624 822611	info@tours.co.im	tours.co.im
	Powerwheels - VIP Tours and Excursions / Golf Tours	7624 231223	ged.power@powerwheels.im	powerwheels.im
Key Group Organisers	Manx National Heritage Group Bookings Officer	1624 648017	lynn.mckibbin@mnh.im	manxnationalheritage.im
	Heritage Railways - Steam Train, Electric Tram, Snaefell Mountain Railway, Horse Tram	1624 697400	hireme@gov.im	rail.im
	Manx Wildlife Trust	1624 844432	graham@mwt.im	mwt.im
Tourist Information	Welcome Centre	1624 686801	manxwelcomecentre@gov.im	visitisleofman.com
On-Island Travel & Tour Operators	Duke Travel - DMC	1624 640044	info@duketravel.com	duketravel.com
	Isle of Man Event Services	1624 664460	info@iomevents.com	iomevents.com
	Steam Packet Holidays	1624 645777	info@steampacketholidays.com	steampacketholidays.com
	Visit IOM	1624 654654	travel@visitiom.co.uk	visitiom.co.uk
Self-Catering Accomodation Agencies	Island Escapes	1624 830200	visit@islandescapes.im	islandescapes.im
	The Cottage Agents	1624 667661	enquiries@thecottageagents.com	thecottageagents.com
	A supplier directory for hotel accommodation can be found on pages 14-19			
Tour Guides	Isle of Man Tour Guides - Blue Badge			isleofmantourguides.org
	A supplier directory for Island Tour Guides can be found on pages 40-43			



Travel Trade Hub

As part of our continuing collaboration with the Travel Trade in order to provide the best possible service and experience for clients, Visit Isle of Man have launched a Travel Trade Hub – a dedicated online source of information for Travel Trade professionals looking to organise trips to the Isle of Man.

You will have access to a wide range of information and resources to help plan your trip and refresh your Isle of Man tour programmes. You will find:

- Supplier Directory a comprehensive directory to help you connect with accommodation providers, food and drink establishments, attractions and activity organisers and make transport and tour arrangements
- Product Planning and Familiarisation Packs

 providing all the key product themes and highlights
- Itineraries and Inspiration

- Information about getting to the Isle of Man, and useful information about getting around
- Travel Trade Toolkit including images and videos to help you promote the Isle of Man

By signing up to the newsletter, you will also receive our latest news bulletins to keep you updated with all the latest product information, marketing support and event information.

The newsletter is designed to cater for operators and agents providing trips for solo travellers to large groups and for adventure seekers to heritage enthusiasts. We have created a number of itineraries to inspire your tours, however our team are on hand to assist you in creating bespoke itineraries to meet your clients' interests if you are looking for something different.

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visitisleofman.com/traveltrade

Cruise to the Isle of Man



As an Island steeped in Viking and maritime heritage, no itinerary that includes the Irish Sea is complete without dropping anchor in the Isle of Man.

The Island has long been a favourite port of call for cruise lines, with a choice of berths and anchorages across our picturesque coastline, from the sweeping bay of Douglas's Victorian promenade in the east and the historic seaside town of Peel in the west, to the tranquil, scenic backdrops of Port St Mary and Port Erin in the south of the Island.

With short travel distances between various attractions and activities, your clients will be able to enjoy all the Isle of Man has to offer during the time they are ashore. Take advantage of one of the many shore-based excursions available and truly experience the Manx way of life. Visit the world's largest working waterwheel, the Lady Isabella, in Laxey's picturesque village or board a vintage electric tram which will transport you from Laxey Valley to the summit of Snaefell, the Island's only mountain. Follow in the footsteps of Vikings at Peel Castle, or visit one of Europe's best preserved medieval castles, Castle Rushen. For those seeking thrill and excitement, take a trike tour on the world famous TT Mountain Course, where speed has no limit.

Our dedicated Cruise Team work closely with cruise lines, offering local expertise and advice for those who already visit our Manx shores, and also to those who have yet to discover the timeless spirit of the Isle of Man.

Cruise Isle of Man is a member of Cruise Britain and Cruise Europe. We attend annual trade events in the USA and Europe.

cruise@gov.im www.visitisleofman.com/traveltrade/cruise Tel 01624 687000



Walk the Isle of Man

The Isle of Man is often described as Britain in miniature: offering the richness of Britain's landscapes, but all on your doorstep. With majestic scenery and varied terrain that is ever-changing, the Isle of Man is the perfect destination for clients interested in exploring on foot or looking for a dedicated walking tour.

Numerous self-guided trails are available for clients looking to explore in their own time, or for a more personalised experience you can book a knowledgeable guide for your clients. A list of tour guides can be found on pages 40 - 43.

Highlights include:

The iconic **100 mile 'Raad ny Foillan'** (Way of the Gull) coastal footpath. The Raad ny Foillan can be split into as many stages as walkers like so as to match their preferences and style of walking.

Walk the best of this stunning coastal footpath in 2-4 days from Castletown to Peel. This section offers diverse scenery, opportunities to spot marine life as well as fascinating geological wonders at Scarlett and Niarbyl Bay. This section also takes you to the highest point on the entire coastal path at 1,434ft.

Experience the best of the Isle of Man with our **Railway Rambles**, all based around our impressive network of Heritage Railways. Ranging from 3.5miles to 12.5miles these walks are a great way to explore the Island and experience key towns and villages and cultural experiences.

New in 2023: Manx Summits walking routes. With eight different walking routes, your clients can scale the Island's 26 summits over 1,000ft. The Manx uplands offer remote walking and the chance to see some exceptional viewpoints, natural beauty and wildlife.

Group Accommodation Guide:

Over the following pages, you will find a selection of hotel accommodation suitable for groups where your clients will be guaranteed value, a brilliant service and a warm Manx welcome. The list has helpful information including key contact details and the number of clients they can accommodate.

SUPPLIER DIRECTORY

Ascot Hotel

Warm and friendly, family run hotel with views of Douglas Bay. Onsite restaurant and range of room types. 15 rooms have walk-in showers.

Address 7 Empire Terrace Douglas IM2 4LE

Contact +44 (0) 1624 675081 info@ascothotel.im www.ascothotel.im Total Rooms 40 Group Rates Yes On Site Car Park Spaces 0 Coach Parking On Promenade



Best Western Palace Hotel & Casino*

Central Douglas location with commanding views of Douglas Bay, cinema, restaurant, indoor swimming pool and health club plus the Island's only licensed casino.

Address Central Promenade Douglas IM2 4NA Contact +44 (0) 1624 697070 reservations@palacehotel.co.im www.palacehotel.co.im Total Rooms 135 Group Rates Yes On Site Car Park Spaces Yes Coach Parking Yes

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Chesterhouse Hotel**

Central location to Douglas Promenade, very close to shops, bars and restaurants. Great value en-suite accommodation. Sea views available on request subject to availability.

Address Loch Promenade Douglas IM1 2LY

Contact +44 (0) 1624 675511 reservations@sleepwellhotels.com www.sleepwellhotels.com Total Rooms 67 Group Rates Yes On Site Car Park Spaces 0 Coach Parking On Promenade

Claremont Hotel**

Located on the promenade in the Island's capital, Douglas, the Claremont with 4* Gold status is the highest rated hotel on the Isle of Man. A la carte dining, premium groups hotel.

Address 18-22 Loch Promenade Douglas IM1 2LX Contact +44 (0) 1624 617068 reservations@claremont.im www.claremont.im Total Rooms 56 On Site Car Park Spaces 0 Coach Parking On Promenade



* Part of Sefton Group **

p ** Part of Sleepwell Hotels Group

SUPPLIER DIRECTORY

Comis Hotel & Golf Resort

With its beautifully appointed bedrooms, two restaurants and leisure facilities and championship golf course the Comis is the perfect destination for planning your conference or group visit to the Island.

Address Mount Murray, Santon IM4 2HT Contact +44 (0) 1624 661111 reception@comismountmurray.co.uk www.comishotelandgolfresort.com Total Rooms 105 Group Rates Yes On Site Car Park Spaces 180 Coach Parking Yes



Ellan Vannin Hotel

Boasting stunning views over Douglas Bay and Promenade, the hotel is just a stone's throw away from the Sea Terminal, shops, restaurants and bars. Their ocean view bar and restaurant is open till late daily. Sea view rooms available on request and subject to availability.

Address 31 Loch Promenade, Douglas IM1 2LY Contact +44 (0) 1624 674824 info@ellanvanninhotel.im

www.ellanvanninhotel.im

Total Rooms 29 Group Rates Yes On Site Car Park Spaces 0 Coach Parking On Promenade



Empress Hotel

Central location, close to shops with views of Douglas Bay, sea view and standard rooms, two restaurants, function rooms, a piano bar, onsite gym, sauna and steam room plus beauty rooms.

Address

Central Promenade Douglas IM2 4RA

Contact

+44 (0) 1624 661155 reservations@theempresshotel.net www.theempresshotel.net Total Rooms 104 Group Rates Yes On Site Car Park Spaces 0 Coach Parking On Promenade





SUPPLIER DIRECTORY

Hotel Halvard

The Halvard is within easy walking distance from the Sea Terminal, Villa Marina and the Gaiety Theatre. The hotel is the perfect base for business or pleasure boasting luxurious rooms, cocktail lounge, and fully equipped business centre for the use of all guests.

Address Loch Promenade Douglas IM1 2NA

Contact +44 (0) 1624 844040 bookings@halvard.co.uk www.halvard.co.uk Total Rooms 20 On Site Car Park Spaces 0 Coach Parking On Promenade



Hydro Hotel

The Hydro is a well-established seafront hotel offering modern facilities whilst retaining much of its original charm. They welcome guests throughout the year to enjoy their facilities, including their bars and restaurant. The Hydro is conveniently placed close to shops, pubs, restaurants and the casino. It is only a short walk or bus ride into Douglas town centre. Group prices include porterage and entertainment.

Address Queens Promenade Douglas IM2 4NF Contact +44 (0) 1624 676870 enquiries@hydrohotel.co.im Total Rooms 56 Group Rates Yes On Site Car Park Spaces 0 Coach Parking On Promenade



Mannin Hotel

www.hydrohotel.co.im

Mannin Hotel is a modern purpose built hotel in central Douglas. Architecture and design are inspired by Archibald Knox and Charles Rennie Mackintosh. Open plan bar and restaurant create a unique airy space and offer a relaxed dining experience. Private secure parking available.

Address 8-16 Broadway Douglas IM2 4EL Contact +44 (0) 1624 602555

info@manninhotel.im www.manninhotel.im Total Rooms 54 Group Rates Yes On Site Car Park Spaces 15 Coach Parking On Promenade



SUPPLIER DIRECTORY

Regency Hotel

Over 25 years the Regency Hotel has built up an enviable reputation as being able to consistently meet the requirements of the international business traveller and discerning leisure guest. The hotel prides itself on providing high standards of service and levels of sophistication.

Address Queens Promenade Douglas IM2 4NN

Contact +44 (0) 1624 680680 mail@regency.im www.regency.im Total Rooms 38 Group Rates Yes On Site Car Park Spaces 0 Coach Parking On Promenade



Rutland Hotel**

Quiet seafront Douglas location, modern en-suite accommodation, short walking distance to town centre with excellent views of Douglas Bay, restaurant, residents bar and nightly entertainment in season.

Address Queens Promenade Douglas IM2 4NS

Contact +44 (0) 1624 695240 rutland@sleepwellhotels.com www.sleepwellhotels.com Total Rooms 64 Group Rates Yes On Site Car Park Spaces 0 Coach Parking On Promenade



Sefton Hotel*

Victorian elegance on the Promenade overlooking Douglas Bay and just across the road from the main shopping street. Onsite gym, bar and restaurants, adjacent to the Gaiety Theatre and Villa Marina Gardens.

Address

Harris Promenade Douglas IM1 2RW **Contact** +44 (0) 1624 645500 reservations@seftongroup.co.im **www.seftonhotel.co.im** Total Rooms 101 Group Rates Yes On Site Car Park Spaces 34 Coach Parking On Promenade



Accommodation - South

SUPPLIER DIRECTORY

Sefton Express*

In the South of the Island near the airport but just a 15 minute drive into the capital, Douglas. Tourist attractions including Rushen Abbey and Castle Rushen are just a few minutes' drive away.

Address Ronaldsway Airport Ballasalla IM9 2SE

Contact +44 (0) 1624 697070 reservations@seftongroup.co.im www.seftonexpress.co.uk Total Rooms 33 Group Rates Yes On Site Car Park Spaces 40 Coach Parking Yes



Falcons Nest Hotel

Value for money, family run hotel, 10 minute drive from the airport and 30 minutes from Douglas. Restaurant and bar overlook the beautiful Port Erin Bay.

Address

Station Road, The Promenade Port Erin IM9 6AF

Contact +44 (0) 1624 834077 info@falconsnesthotel.co.uk www.thenest.im Total Rooms 39 Group Rates Yes On Site Car Park Spaces 0 Coach Parking Allocated coach parking next to Fire Station





Calf of Man

* Part of Sefton Group

Accommodation - North

SUPPLIER DIRECTORY

Ramsey Park Hotel[#]

Modern purpose built hotel overlooking Ramsey Beach and Mooragh Park, onsite restaurant, bar and terrace, free internet and onsite parking. Free swimming in local pool just a 3 minute walk away. 4 fully accessible rooms. M3i rated. 9 bedrooms with walk in showers.

Address

Park Road Ramsey IM8 3AR

Contact +44 (0) 1624 818123 info@ramseyparkhotel.com www.classiclodges.co.uk/ramsey-park Total Rooms 60 Group Rates Yes On Site Car Park Spaces 100 Coach Parking Yes



Sulby Glen Inn

A traditional country inn, the hub of the local community. Their 10 bedrooms provide a cosy friendly atmosphere. All rooms are en-suite, most having walk in showers. Our food is locally sourced and home cooked. The bars boast TT and MGP memorabilia, especially of world famous Dan Sayle, son of the resident owners. The hotel is dog friendly.

Address Main Road Sulby

IM7²HR

Contact +44 (0) 1624 897240 sulbyglenhotel@manx.net www.sulbyglenhotel.com Total Rooms 10 Group Rates Yes On Site Car Park Spaces 20 Coach Parking Yes







Quality Accommodation

The Island caters for groups of all sizes and ages and offers the flexibility to cater for all your clients' requirements. An extensive range of self-catering accommodation, serviced apartments and boutique bed and breakfasts supports our hotel and guest house range and helps to deliver the best of Manx welcome, character and charm.

Visit Isle of Man have an ongoing commitment to quality improvement, ensuring that visitor expectations are met.

Working in partnership with Quality in Tourism, Visit Isle of Man have introduced **'Access4'** accolades to help promote businesses to potential visitors who may have additional access needs, including walking difficulties, hard of hearing or registered deaf, partially sighted or registered blind. By law on the Isle of Man all visitor accommodation is subject to a compulsory annual registration with Visit Isle of Man at the Department for Enterprise. The process ensures that all legal, health and safety and accommodation quality standards have been adhered to so that the safety and wellbeing of your clients is guaranteed during their stay. All properties also undergo an inspection visit by an independent assessor and are issued a certificate and awarded a star rating.

Further to this supplier list there is more choice of accommodation and contact details available in our supplier directory on <u>visitisleofman.com/traveltrade</u>. If you are looking for something a little different for your client, a full range of accommodation options can be found at <u>www.visitisleofman.com/stay</u>.





Steam Railway

Manx Electric Railway

Go Explore Unlimited Heritage Passes

The Isle of Man is just 33 miles long by 13 miles wide which means nothing is too far away so you can see and do a lot in a short space of time.

The Island offers the advantage of an extensive and unique public transport network – including buses, steam trains, electric trams and horse trams so groups travelling without their own transport are well catered for.

Groups will be surprised by how easy it is to explore the Island's 221 square miles either by coach, scheduled or private hire bus service, on foot, or aboard the Victorian steam and electric railways.

"Travelling around the Island was a piece of cake with my Go Explore Heritage Card"

The best way to make travel seamless and cost effective is to buy a Go Explore card. The card entitles the holder to unlimited travel on our scheduled bus, heritage rail (including Groudle Glen and Laxey Mines Railway) and Horse Tram services for 1,3, 5 or 7 consecutive days.

To make things even easier we offer a 5 day Go Explore Heritage card which includes unlimited travel plus admission to all Manx National Heritage attractions.



Find out more - call Isle of Man Transport before your group visits on **+44(0)1624 697400**. We can discuss the most cost effective way to get around the Island and offer discounts for groups of 20 or more.



Bus Vannin

Operates a comprehensive state of the art bus service which serves the whole Island on a regular basis. This includes Ronaldsway Airport and the Sea Terminal. Late night services also run on weekends. All buses are equipped with low access ramps, extra large windows and free WiFi. Transfers, half and full day hires available at competitive rates.

Email hireme@gov.im to discuss your bespoke requirements.

Railways

The Isle of Man boasts six heritage railways - Steam Railway, Manx Electric Railway, Snaefell Mountain Railway, Great Laxey Mine Railway, Douglas Bay Horse Tramway and the Groudle Glen Railway.

Isle of Man Steam Railway

Step back in time for a journey your clients will never forget. Experience the grandeur of travelling between Douglas and the south of the Island on a Victorian railway.

Customers can sit back, relax and enjoy a journey through the beautiful Manx countryside thanks to Victorian engineering that has well and truly stood the test of time.

Opened in 1873, this narrow gauge railway still runs with its original locomotives and carriages, through an ever changing landscape, to a choice of destinations in the south of the Island. These include the ancient monastery of Rushen Abbey, the impressive Castle Rushen, the Old House of Keys and the Nautical Museum all within the ancient capital Castletown and within walking distance of the town's station. Further down the line there are a number of sheltered, sandy beaches, and the IoM Steam Railway Museum at Port Erin. A one way journey through the beautiful Manx countryside, on a track running the full length of Douglas to Port Erin, takes an hour to complete. In July and August, the peak months of the holiday season, there are up to seven return trains a day, one of which is an evening service.

Additional information: Coach drop off points at Douglas and Castletown railway stations, onsite coach parking available at Port Erin railway station, disabled access is available on board by pre-booking, onsite café available at Douglas and Port Erin railway stations, onsite gift shop at Douglas, Castletown and Port Erin railway stations. Pre-booking is recommended.

Group Dining with a Difference on the Dining Car

"The Dining Car was the highlight of my trip"

Pullman style fine dining can be experienced in the Steam Railway's beautifully restored Dining Car.

Built in 1905 and restored in the Spring of 2013, the plush Dining Car is one of only a handful of fine dining narrow gauge dining cars in the world. Offering a mouth-watering menu using only the finest Manx produce, the Dining Car is fully licensed and has a carefully crafted list of 14 wines and a Cocktail Bar Car. With capacity of up to 88 people the Dining Car offers a variety of events to cover a wide range of budgets from our Pie and Mash nights to exquisite gourmet dinners. The Dining Car is also available for private hire with menus tailored to your group.

Visit **www.rail.im** to see a full list of scheduled dining events, or email **hireme@gov.im** to discuss any bespoke requirements for your group.

THE DINING CAR





Manx Electric Railway

Take an unforgettable journey along the east coast on this unique Island railway which dates back over 100 years.

The Manx Electric Railway was built between 1893 and 1899 and connects the Island's capital, Douglas, with Laxey in the east and Ramsey in the north. The 17.5 mile railway journey takes 75 minutes and will take you along some of the most scenic stretches of railway in the British Isles.

On one side you'll experience the beautiful Manx countryside, glens and picturesque villages and to the other you'll have far reaching views out to sea. There are currently 48 official stations and stops on the line. Maximum group size: 76 people per tram (multiple trams available).

Average length of visit: 1 hour is full line length, 30 - 45 minutes to/from Laxey.

Passengers can alight at Laxey in order to board the Snaefell Mountain Railway.

Additional information: Coach drop off points at Derby Castle, Laxey and Ramsey railway stations, onsite coach parking available at Laxey station. Disabled access available on board by pre-booking, onsite café at Laxey and Dhoon railway stations. Pre-booking recommended.

Douglas Bay Horse Tram

The horse trams are an iconic part of the Isle of Man. Started in 1876 by Thomas Lightfoot to take advantage of the booming tourist trade, the 3ft gauge horse tramway runs from the main depot at Derby Castle, along the Promenade to the Villa Marina and Gaiety Theatre and new Cultural Area.

Many of the original fleet of cars are still in use today, and it is a popular tourist attraction. It is the oldest surviving Horse Tramway in Britain. Linking with the Manx Electric Railway at Derby Castle, this is a great way to start or end your journey.

Group visits to the Horse Tram Depot and Stables are welcome by prior arrangement, please email **hireme@** gov.im





Snaefell Mountain Railway

Dating from 1895, Laxey is the starting point for the Snaefell Mountain Railway, a unique Victorian enterprise which winds its way up 2,000 feet to the top of Snaefell. Snaefell is the Island's only mountain, its summit 2036 feet (621 metres) above sea level. The name Snaefell, or Sniaull in Manx, comes from the Norse for Snow Mountain.

On your journey up the mountain there are spectacular views on a clear day. It's the only place in the British Isles where you can see seven kingdoms -England, Ireland, Scotland, Wales, Heaven, Mann and the Sea - just by turning around.

A range of special dining events offer stunning views at the Snaefell summit café, from Sunset Dinners to Pie in the Sky, the latter featuring stargazing and supper with the Island's Astronomical Society. All welcome group and private bookings.

Visit **www.rail.im** to see a full list of scheduled dining events, or email **hireme@gov.im** to discuss any bespoke requirements for your group.

Average length of visit 1 hr 20 round trip. Maximum group size 48 per tram, multiple trams available. Why not link with the Manx Electric Railway for a half or full day itinerary.





By Vehicle and Car Hire

Your clients' own vehicle, minibus or coach can make the journey to the Island by ferry, but car, campervan and motorcycle hire is available on the Island.

We have a number of self-drive routes complete with Google maps that can include key must-see attractions and landmarks.



By Bike and Cycle Hire

Foot passengers on the Isle of Man Steam Packet ferry can bring their cycle bike for a £10 per way fee – The Manxman boasts improved provision for cyclists travelling to the Island.

The Island has hire shops or tour companies which offer cycle touring. You can be sure to find something to suit your clients requirements. Most cycle hire services provide delivery and collection service to their chosen accommodation.

A number of self-guided road cycling and mountain bike routes along with guides and maps that cover the Island's trails and connecting inter-forest routes are available.

Tours and Taxis

A selection of local tour guides offer transportation and touring in their luxurious and comfortable vehicles, while the majority of guides can offer step-on guiding services for your minibus or coach.

For more extreme and experiential tour options be sure to look for tours offered by trike or boat! Local guides present a number of different tours, specialisms and experiences of the Isle of Man or can create something bespoke for your clients.





Events and Private Hire

During the year Isle of Man Transport offer an array of exciting events, from a 1940's day on the Steam Railway, to learning how to drive a Manx Electric Tram as part of the annual famous Transport Festival.

Many of the events are free to attend and all information can be found on the website: **www.rail.im**

Alternatively, Bus Vannin, Heritage Rail and Douglas Bay Horse Tram offer a private bespoke hire service from vintage or state of the art modern double and single decker buses to steam trains. The Isle of Man Transport have a dedicated team to ensure all your requirements are met and in the most cost effective way. Please contact **hireme@gov.im** or call **+44 (0) 1624 697400**.

For more information on any of your transport needs please contact Transport Headquarters on +44 (0) 1624 697400 or email publictransport@gov.im

Groudle Glen Railway

Owned and operated entirely by volunteers, this twofoot gauge railway has been fully restored and now runs between the Groudle Glen and the Sea Lion Rocks – it's the line that goes uphill to the sea! The railway operates steam, diesel and electric engines plus the original 1896 locomotive Sea Lion.

Open: May to September Maximum group size: 150 people

Average length of visit: 1 hour Tel +44 (0) 1624 670543 Email ggr@ggr.co.uk www.ggr.org.uk

Additional information:

Coach drop off point, onsite café, onsite gift shop, pre-booking required.

Great Laxey Mine Railway

Find out more about the Island's mining history by riding in tiny carriages along the line which used to carry lead and zinc ores from deep inside the Great Laxey Mine. En route you'll pass beneath the main Laxey to Ramsey road and through the longest railway tunnel on the Island.

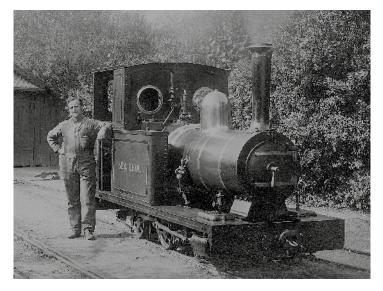
Open: March to September

Average length of visit: 30 minutes Tel +44 (0) 1624 624007 Email minerailway@manx.net www.laxeyminerailway.im

Additional information:

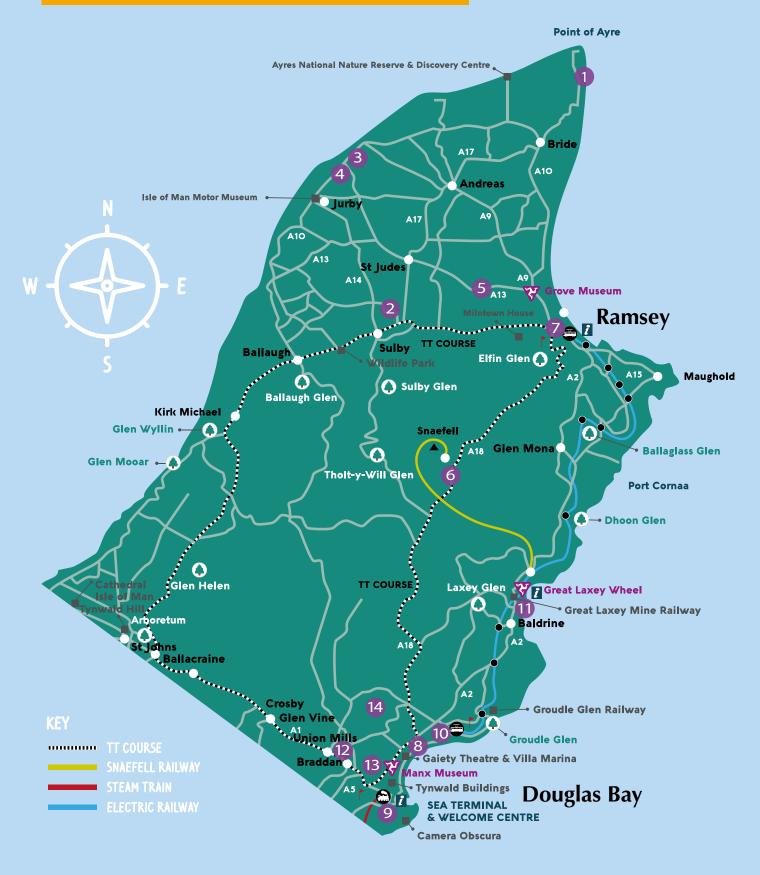
Nearby coach parking and gift shop.

Go Explore passes are valid on Groudle Glen and Laxey Mine Railways.





North and East of the Island



Things to see and do - North

Ayres Visitor Centre & Nature Trail Parking - car

The Ayres, Lhen Road, Bride, IM7 4BF

An important stretch of low-lying sand dune coastline, great for walking and birdwatching. Three marked trails wind through the marram grass and onto the expanse of heath. Run by Manx Wildlife Trust volunteers, the Centre tells visitors about the vulnerable area and provides information about its birds, habitats and rare plant communities.

www.mwt.im +44 (0) 1624 844432 enquiries@mwt.im

Group Rates: Free Visitor Centre open end of May to end of September

2 Curraghs Wildlife Park 2 Café | Parking - car & coach

Gift shop | Toilets

Main Road, Ballaugh, IM7 5EA

The park has over 350 types of animals to discover living in 40 acres of beautiful, natural scenery. Nature lovers will love learning about all the different animals, from penguins and meerkats, to wallabies and monkeys. www.curraghswildlifepark.im

+44 (0) 1624 897323 Group Rates: Yes 9.30am - 5pm in summer,

9.30am - 5pm in summer, open Thursday to Sunday in winter 9.30am - 4pm

💞 Grove Museum

Parking - car & coach | Gift shop Refreshments | Guided tours Access guide | Toilets

Andreas Road, Ramsey, IM8 3UA

Step inside the cherished Victorian home of the Gibb family, a wealthy merchant family from Liverpool. The house provides a real insight into the lives of this family from Victorian times to the 20th Century. Inside their possessions reveal the story of the family.

www.manxnationalheritage.im +44 (0) 1624 648017 lynn.mckibbin@mnh.im Group Rates: Yes Check website for opening hours

3 Jurby Transport Museum Parking - car & coach | Gift shop Toilets

Hangar 230 Jurby Ind. Est. Jurby, IM7 3ED

The museum is set in a former RAF Aircraft Hanger, housing many vintage Manx buses, cars and wagons as well as rail vehicles which may be of particular interest if your group enjoys using the Heritage Railways. There are miniature displays of toy cars and trains including a Hornby Dublo Train.

www.jtmiom.im

jtminfo@manx.net Group Rates: Free Sat, Sun, Tues & Bank Holidays in Season, 10am - 4pm Sundays out of Season, 10am - 4pm

Isle of Man Motor Museum

Parking - car & coach | Café Gift shop | Disabled access Toilets

Jurby Road, Jurby, IM7 3BD

Explore the amazing stories behind the collection of 500 unique vehicles from around the world, including classic cars, motor vehicles and rarely seen private motorcycles. Delve into 110 years of TT and motoring history with the vast collection of bikes and memorabilia. It is a petrol head's paradise with something for everyone to enjoy. Possible to accommodate large groups outside of seasonal opening hours.

www.isleofmanmotormuseum.com +44 (0) 1624 888333 info@isleofmanmotormuseum.com Group Rates: Yes

Check website for opening hours

Milntown Gardens

 Parking - car & coach | Café Guided tours | Disabled access Toilets

Milntown, Lezayre, IM7 2AB

There are 15 acres of gardens and woodlands in this historical setting for groups to explore. Throughout the gardens there are many excellent specimens of rhododendrons, magnolias, camellias and many other species too, all of which produce a dazzling display of blooms from early spring right through to summer.

www.milntown.org

+44 (0) 1624 812321 +44 (0) 1624 818091 (Café) administration@milntown.org Group Rates: Yes Gardens in Season 10am - 5pm House Tours by arrangement Café open all year daily except Tues 10am - 5pm

The Victory Café

6 Parking - car | Toilets | Workshop Cinema | Café | Shop Accessible by car or Snaefell Mountain Railway from Laxey

31st Milestone, TT Race Course, Mountain Road, Lezayre, IM4 5AF

A cafe in a crazy ex Cold War Rotor Radar Station on the 31st Milestone of the TT Racecourse. The building has a shop and there is even a small screening room.

+44 (0) 1624 675981 info@victory-cafe.com www.facebook.com/VictoryCafeIsleofMan Thursday to Sunday, 9am to 4pm

7 The Fynoderee Distillery Distillery tour | Shop | Tasting bar Toilets

Parsonage Road, Ramsey, IM8 2EE

The Distillery is dedicated to the production of premium spirits with genuine Manx roots and heritage. Their unique blends feature Manx grown and hand foraged botanicals and are distilled, bottled and served at the Distillery. Groups can step "behind the scenes" for an engaging tour and tasting.

www.fynoderee.com

+44 (0) 1624 812756 info@fynoderee.com Group Rates: Yes Check website for opening hours

Things to see and do - East

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8 Gaiety Theatre Guided Tours Coach drop off | Guided tours Toilets

Harris Promenade, Douglas, IM1 2HH

Steeped in history and tradition, the Gaiety Theatre is one of the finest remaining examples of work from the legendary architect, Frank Matcham. The tour gives a unique opportunity to see the Theatre's working attributes, decor and machinery in all its glory.

www.villagaiety.com

+44 (0) 1624 600555

Group Rates: Yes Pre-booked Tours in Season, Saturdays from 10am

9 Great Union Camera Obscura Coach drop off

Douglas Head

This Victorian curiosity has entertained visitors for hundreds of years – offering a unique way to see the surrounding area and an opportunity to spy on fellow tourists. The masterpiece works by using a series of mirrors and lenses which are located around the roof line above a darkened room.

+44 (0) 1624 621733 Call or check Facebook for opening times

10 Douglas Bay Horse Tram Stables

Douglas Promenade

A small exhibition and gift shop can be found on the site of the stables in what is known as the 'little stable'. This room houses 5 original wooden stalls with its cobbled stable floor and wooded hay racks really embracing the history of the building and what it was like some years ago.

www.rail.im

+44 (0) 1624 662525 For further details and enquiries please email hireme@gov.im

Great Laxey Wheel Gift kiosk | Parking Access guide |Toilets | Guided tours

Wheel Hill, Laxey IM4 7NL

This feat of Victorian engineering

and ingenuity is the largest surviving waterwheel of its kind in the world. The Lady Isabella as she is also known, served the mine for 70 years. Beyond the wheel, explore the mine and the trail to the mine ruins to learn more about the lives of the laxey miners.

www.manxnationalheritage.im +44 (0) 1624 648017 lynn.mckibbin@mnh.im Group Rates: Yes

Check website for opening hours

11 Laxey Woollen Mills Shop | Toilets



Glen Road, Laxey, IM4 7AR

The Mills offer an exciting range of tweeds made up into beautifully tailored coats and jackets, thick, cosy rugs of many and varied hues; soft and sumptuous knitwear and a fabulous range of custom made accessories. Your groups visit will not only be a treat for your senses but a fascinating experience for you to remember for years to come.

www.laxeywoollenmills.com

sales@laxeywoollenmills.com +44 (0) 1624 861395 Group Rates: Free 10am - 5pm



Gift shop | Cafe | Disabled parking Access guide | Toilets Guided tours

Kingswood Grove, Douglas, IM1 3LY

The museum is bursting with artefacts and treasures unique to the Isle of Man and the National Art Gallery. From the wonders of our natural world to road racing legends, there is something for everyone as you begin your journey through the Island's vibrant history and its unique collections. The gallery houses works by a number of significant Manx artists, including Archibald Knox, William Hoggatt and John Miller Nicholson.

www.manxnationalheritage.im +44 (0) 1624 648017 lynn.mckibbin@mnh.im Group Rates: Free Daily all year Check website for opening hours

o Okell's Brewery

Onsite coach parking | Guided tours

Kewaigue, Douglas, IM2 1QG

This award-winning brewery has been producing fine ales, draught and bottled for over 150 years. On a fun, informative tour around the brewery you will discover the many complex processes which go into the creation of their delicious beers.

www.okells.co.uk

+44 (0) 1624 699451 Group Rates: Yes Wednesdays 7pm, pre-booking only, call (+44) 1624 699493 for more details.

Tynwald - Isle of Man 13 Parliament

Coach drop off - pre-arranged Onsite coach parking - prearranged | Gift shop | Toilets Guided tours

Legislative Buildings, Finch Road, Douglas, IM1 3PW

The Island's parliament, Tynwald, is the oldest continuous parliament in the world and continues to debate and pass the Island's laws today. Tours of the buildings take you behind the scenes and shows you how the Manx Government operates.

www.tynwald.org.im +44 (0) 1624 685520

library@tynwald.org.im

Group Rates: Free Guided tours on Mondays at 2pm & Fridays at 10am all year round (excluding public holidays). Tours at other times by arrangement.

14 TT Grandstand

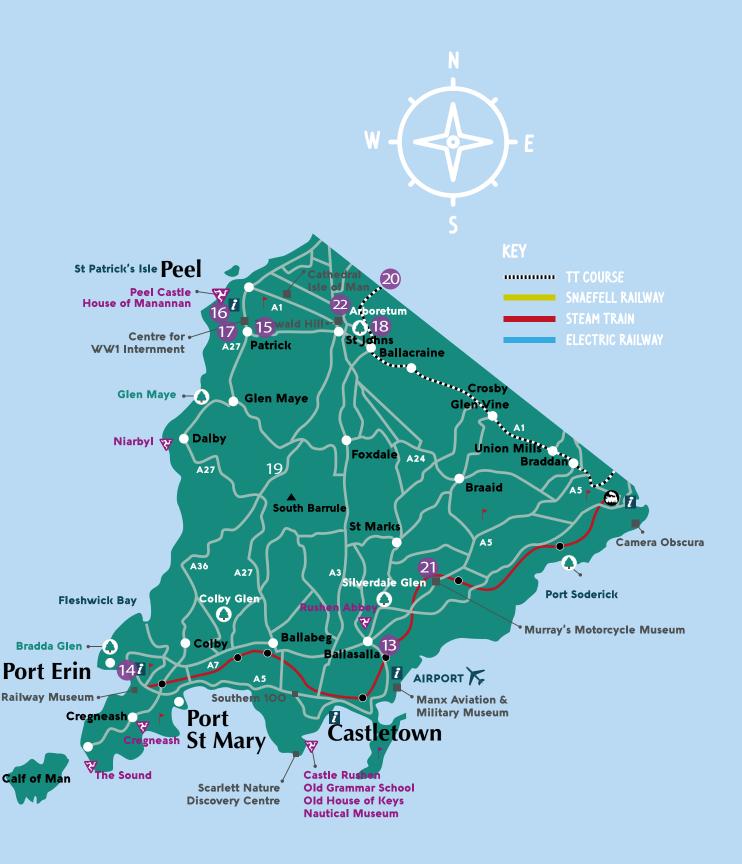
Glencrutchery Road, Douglas, IM2 6DA

The TT Grandstand including the startline, pit lane, re-fuellers, merchandising, scoreboard and paddocks for the Isle of Man TT and Manx Grand Prix races. The Motorsport team can be contacted to arrange access to the pit lane. www.iomttraces.com

Bruce.Baker@gov.im



South and West of the Island



Things to see and do - South and West

W Castle Rushen

Gift shop | Toilets | Access guide Steam railway stop

Castle Street, Castletown, IM9 1LD

Once home to the Kings and Lords of Mann and one of the best preserved medieval castles in Europe, explore its rooms and furnished chambers, hear stories from the past inhabitants and discover who shaped its future. A fully accessible ground floor with an immersive interactive 3D scan enables all visitors to virtually see the Castle at each level.

www.manxnationalheritage.im +44 (0) 1624 648017 lynn.mckibbin@mnh.im Group Rates: Yes Check website for opening hours

VCregneash

Café | Parking - car & coach Gift shop | Guided tours Access guide | Toilets

Cregneash Road, Cregneash, IM9 5PX

Cregneash village is one of the last strongholds of the Manx language and customs which characterised the crofting way of life. Step inside the Manx cottages to see how crofters lived through stories, skills and craft demonstrations.

www.manxnationalheritage.im +44 (0) 1624 648017 lynn.mckibbin@mnh.im Group Rates: Yes Check website for opening hours

13 Manx Aviation & Military Museum Parking - car & coach | Gift shop Guided tours | Disabled access

Ronaldsway Airport, Ballasalla, IM9 2AT

Discover the amazing story of civil and military aviation in the Isle of Man and its people, both at home and in the armed forces in wartime. Packed full of exhibits ranging from a single button to a full-size aeroplane, the museum has something of interest for everybody.

www.maps.org.im

+44 (0) 7624 454596 airmuseum@manx.net Group Rates: Free Daily in Season 10am - 4.30pm Open weekends out of season 10am - 4.30pm



Murray's Motorcycle Museum

Car park | Toilets (Admission includes tea/coffee, biscuits and lanyard)

Santon Villa, Santon, IM4 1EN

Murray's Museum represents years of motor collecting covering machines from the late 1800's through to modern times. A small but packed museum of treasured machines and memorabilia. A must visit pit stop for TT and classic motorcycle enthusiasts.

www.murraysmotorcyclemuseum.com

+44 (0) 7624 478162 murraysmuseum@manx.net Group Rates: No Check contact for opening hours

Vautical Museum Gift shop | Guided tours Access guide | Steam railway stop Bridge Street, Castletown, IM9 1AX

Uncover the story of the inventive George Quayle and his most significant surviving creation Peggy, the earliest known example of a British armed yacht. Hear about the work the Nautical Museum are doing to conserve Peggy to ensure she survives her third century.

www.manxnationalheritage.im +44 (0) 1624 648017 lynn.mckibbin@mnh.im Group Rates: Yes Check website for opening hours

V Old Grammar School Guided tours only | Access guide Steam railway stop

Chapel Lane, Castletown, IM9 1LE

Built around 1200AD as the first church for the settlement that grew up around Castle Rushen. It later became a school for boys and is still depicted as this to this day. It is the oldest roofed structure still standing on the Isle of Man today. Groups can book for guided tours.

www.manxnationalheritage.im +44 (0) 1624 648017 lynn.mckibbin@mnh.im

Group Rates: Yes Check website for opening hours

The Old House of Keys

Steam railway stop

Parliament Square, Castletown, IM9 1LA

In the ancient capital of Mann, you will find the former home of the Manx Parliament (Tynwald). Be greeted by the secretary of the former home, take your seat in the finely restored debating chamber for a theatrical debate on setting the Island laws and see how democracy developed early. Group bookings should be made in advance.

www.manxnationalheritage.im

+44 (0) 1624 648017 lynn.mckibbin@mnh.im Group Rates: Yes Check website for opening hours

Railway Museum 14 Coach parking | Café | Gift shop

Guided tours

Station Road, Port Erin, IM9 6AD

Located on the platform of the most southerly stop on the Steam Railway. The museum is home to a fine collection of locomotives, rolling stock, memorabilia, posters and interpretive displays. Visitors will also find the royal carriages which carried The Queen and Queen Mother in 1963 and Queen Elizabeth II in 1972.

www.iombusandrail.im

+44 (0) 1624 836855 heritagerailways@gov.im Group Rates: Yes Open in Season 10am - 4.30pm

💞 Rushen Abbey

Gift shop | Coffee Parking - car & coach Access guide | Steam railway stop Adjacent Abbey Restaurant Guided Tour

Mill Road, Ballasalla, IM9 3DB

Almost 900 years ago, King Olaf I gave land for an Abbey and so became the wonder that is Rushen Abbey. The medieval ruins and gardens have the power to enchant, for a more active visit, follow the family friendly 'Monky Business'.

www.manxnationalheritage.im

+44 (0) 1624 648017 lynn.mckibbin@mnh.im Group Rates: Yes Check website for opening hours

Things to see and do - South and West

The Sound, Calf of Man and Café Café | Toilets | Viewpoint

Sound Road, Port Erin

At the Island's very southern tip is one of the most scenic places in the British Isles. Abundant with wildlife and natural wonders, this area is a hotspot for sunbathing seals. The area is also frequented by dolphins and basking sharks and the swirling tidal races are popular with adventurous kayakers.

www.thesound.im

+44 (0) 1624 838123 manager@thesound.im Check website for opening hours

😽 House of Manannan

Gift shop | Parking - car & coach Coach drop off point Access guide | Toilets | Cafe

East Quay, Peel, IM5 1TA

The legendary sea god Manannan will guide you through the Island's rich Celtic, Viking and maritime past from its origins as the centre of the Kingdom of Mann and the Isles, through to the busy fishing ports of the 19th Century and the beginnings of the Island's Steam Packet Company.

www.manxnationalheritage.im +44 (0) 1624 648017

lynn.mckibbin@mnh.im Group Rates: Yes Check website for opening hours



Centre for WW1

Internment at Knockaloe Postcard & book shop | Car park Toilets | Access guide Guided tours on request

Patrick Old School Patrick Corner Patrick Village, IM5 3AL

The centre tells the story of the Knockaloe Internment Camp, its guards and staff and over 23,000 German, Austro-Hungarian and Turkish civilian men who were held as internees behind its barbed wire between 1914 and 1919. The area was the site of the largest ever WW1 Internment Camp and was central to the British Government's Enemy Alien Policy.

www.knockaloe.im +44 (0) 1624 648477 info@knockaloe.im Group Rates: Yes Wednesday to Saturday in Season, 10.30am - 4.30pm

16 Leece Museum Gift shop | Guided tours

The Old Courthouse, East Quay, Peel, IM5 1AR

Founded in 1984, the museum displays a wonderful collection of objects, photographs and documents from Peel in days gone by. A permanent exhibition of TT & MGP winning racing machines, vintage, and off-road bikes are all housed in the Black Hole Prison cell where wrong doers were once incarcerated.

www.peelonline.net/leece-museum

+44 (0) 1624 845366 leecemuseum@manx.net Group Rates: Free Check website for opening hours

17 Manx Transport Heritage Museum Coach drop off point | Guided tours

Mill Road, Peel, IM5 1TB

Visit to see the original P50 micro car, designed and made in 1964 in Peel, by Peel Engineering at a small factory just 300 yards away from the Museum.

www.visitisleofman.com +44 (0) 1624 842448 m.knight@manx.net Group Rates: Free Weekends in Season from 1pm - 5pm

18 Culture Vannin Tynwald & Cultural Exhibition Centre

Coach drop off | Gift shop

Fairfield House, Main Road, St Johns, IM4 3NA

This exhibition centre is a great way for all ages to find out about just what makes the Isle of Man Manx. In the centre, visitors can look at old photos of St John's, find out about calendar customs, see how Tynwald works, and check out the Lego model of Tynwald Day.

www.culturevannin.im

+44 (0) 1624 676169 enquiries@culturevannin.im Group Rates: Yes Check website for opening hours

Viarbyl Bay and Cafe Coach parking onsite | Viewpoint

Dalby, IM5 3BR

Discover the peaceful bay with its rolling hills, thatched cottages and dramatic coastal paths leading to White Beach. Sunsets are remarkable in this scenic location and on clear nights exceptional for stargazing. It is also an important geological site, showing evidence of the fusion of continents 140 million years ago.

www.manxnationalheritage.im

+44 (0) 1624 843300 enquiries@mnh.im Daily year round

😵 Peel Castle

Gift kiosk | Parking - car & coach nearby | Access guide

West Quay, Peel, IM5 1TB

Standing on the rugged mass of St Patrick's Isle, Peel Castle is one of the Island's foremost historic sites. Constructed by the Vikings in the 11th Century, groups will find layer on layer of Manx history to pique your interest within these ancient walls.

www.manxnationalheritage.im

+44 (0) 1624 648017 lynn.mckibbin@mnh.im Group Rates: Yes Check website for opening hours

Things to see and do - West

Peel Cathedral

19 Coach drop off | Guided tours Refreshments

Derby Road, Peel IM5 1HH

From the last three pieces of silver that Archibald Knox commissioned to unique murals by John Nicholson made from Caen stone, there are many intriguing treasures to discover at the Cathedral. Newly designed, the gardens follow the story of Christianity in Mann from the early 5th century to present day. **www.cathedral.im/group-visits** +44 (0) 1624 844830 campaign@cathedral.im Group Rates: Free Daily all year 9am - 6pm.

0 Tynwald Hill

St Johns

Tynwald Hill is one of the Island's most distinctive landmarks and a signal of its independence as a self-governing crown dependency. Tynwald Hill plays host to an open air ceremony, established by Norse Viking settlers over a thousand years ago, of the Island's parliament, Tynwald, once a year. Group Rates: Free

2 **Tynwald Mills Shopping** Parking - car & coach | Café Shopping

St Johns, IM4 3AD

Established over 30 years, Tynwald Mills is the only department store on The Isle of Man. Incorporating a historical mill, and bringing many brands together under one roof, they are renowned for their ability to evolve and provide a great shopping experience.

www.tynwaldmills.com

hr@tynwaldmills.com +44 (0) 1624 80121 Group Rates: Free Open Monday to Saturday 10am - 5.30pm



Knockaloe Visitor Centre



Holiday Pass

Offering unlimited access to all Manx National Heritage sites for up to 14 days from first use, the Manx National Heritage Holiday Pass is the perfect ticket for your holiday.

A discounted rate is available for groups of 15 or more adults.

Experiences - Island wide

Active and Adventure

7th Wave

Sailing | Shop | Kayak Hire

Strand Road, Port Erin, IM9 6HF

Whether you want to discover sailing, learn powerboating, understand navigation or just enjoy a paddle around the bay, 7th Wave are here to get you on the water and help you discover our amazing emerald waters. +44 (0) 1624 836366 www.7thwave-iom.com

Adventureology

MTB Tours | Guided Walks | Canoeing Climbing

Expeditions and skill courses in walking, climbing, canoeing and mountain biking with fully qualified and experienced coaches and leaders who are there to make sure that you get the most out of your adventure.

+44 (0) 7624 332544 enquiries@adventureology.im www.adventureology.im

Adventurous Experiences

Kayaking | Coasteering | Gorge-walking

Explore stunning coastline, view extraordinary wildlife and receive unforgettable experiences through sea kayaking, coasteering, rock climbing and gorge scrambling. +44 (0) 1624 843034 info@adventurousexperiences.com www.adventurousexperiences.com

Aquabikes

Water Bikes

Port Erin Beach

Jump aboard our easy to ride, high performance, pedal powered Chiliboats. Chiliboats are super fun bicycles with stable catamaran pontoons that float on the water so you can cycle on the sea. +44 (0) 7624 266221 aquabikeisleofman@gmail.com

www.visitisleofman.com

Daves Waves Limited

Windsurfing

Dave's Waves Limited offers a mobile centre of excellence for windsurf instruction and coaching at various beaches and bays around the island. +44 (0) 7624 495824 daveswaves@manx.net www.daveswavesiom.com

Ebb & FLO Watersports Co.

Paddleboarding | Surfing | Rover Charters

At Ebb & Flo Watersports, we host a wide range of water sport activities with equipment to match across the Isle of Man for visitors wanting to explore the scenic Manx coastline.

+44 (0) 7624 233806 ebbandflowatersports@gmail.com www.ebbandflowatersports.com

Happy Explorers

Outdoor Adventures | Kayaking

Guided tours to help people explore and reconnect with nature. Outdoor adventures include, wildlife watching, walking, exploring, kayaking, wild foraging, secret places, forest relaxation and mindful breathing techniques. +44 (0) 7624 329999 happyexploreriom@gmail.com www.happyexplorer.co.uk

Isle of Man Cycle Tours

Cycling Tours

Escorted & fully supported, short-break Cycling Holidays on the tranquil Isle of Man, with its quiet roads, beautiful scenery, intriguing folklore, historical attractions and delicious artisan food & drink.

+44 (0) 7624 329999 info@iomcycletours.com www.iomcycletours.com

Isle of Man Trike Tours Driving Tour

11 Castlemona Avenue, Douglas IM2 4EA

Offering you a safe and unique way to enjoy the Island whilst following in the tracks of TT heroes. In addition to their exhilarating TT Experience tour, they also offer tours that explore the hundreds of miles of quieter roads and places of historical interest.

+44 (0) 7624 492444 enquiries@iomtriketours.com www.iomtriketours.com

Isle of Man Fly Fishing

Guided Fishing tour

Fly Fishing tuition and Guiding service in the Isle of Man, a recognised UNESCO Biosphere Reserve. +44 (0) 7624 492431 isleofmanflyfishing@gmail.com www.facebook.com/isleofmanflyfishing

Manx Mountain Activities

Guided Walks | Guided MTB Tours

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Offering Guided Walks and Guided Mountain Bike Rides on the Isle of Man led by a qualified Mountain Leader and British Cycling Mountain Bike Leader who can offer many insights.

+44 (0) 1624 862226 johnb@mountainactivities.im www.mountainactivities.im

Pedal to progression

MTB Tours

Offering guided mountain bike rides for all including fun filled family tours to all day epics with wonderful views of the great outdoors.

+44 (0) 7624 434195 pedaltoprogression@hotmail.com www.pedaltoprogression.com

Port Erin Paddleboards

Paddleboarding

Fishermans Hut #12, The Breakwater, Shore Road, Port Erin

The sport of stand up paddle boarding (SUP) is a fun, easy and great way to spend time with the family or simply to get a little exercise. We also offer Twilight Glo-Paddleboarding Sessions With each board fitted with purpose made LED SUP lights which illuminate down into the water around you.

+44 (0) 7624 302308 andrea@porterinpaddleboards.com www.porterinpaddleboards.com

Experiences - Island wide

Saltworks - SUP

Paddleboarding

SUP has many disciplines from yoga and fitness to surfing and racing. Their fantastic sessions last two hours and run all over the island, from sheltered sandy bays to more adventurous paddling around our rocky coastline. +44 (0) 7624 417325 miche@saltworks-sup.com www.visitisleofman.com

Sea Kayaking Isle of Man

Kayaking

Sea kayak tours offer something for everyone; fun times for family, excitement for experienced kayakers and adventures for others. With experienced and qualified instructors by your side on the water giving you lots of help and encouragement. +44 (0) 7624 414498 seakayakingim@yahoo.com www.seakayakingisleofman.com

Soul Adventures

Guided Walks | Canoeing | Kayaking Coasteering | Gorge-walking

We set out to create breaks and adventures for people like you which we will go wild for. They are for people who want to disconnect from the daily grind and reconnect with nature, our soul events are created for you.

+44 (0) 7624 340539 sales@souladventures.im www.souladventures.im

Tour Guides

Albany Tours

Minibus tours | Food & Drink

This specialist guided tour company catering to travellers who want an original, authentic and unforgettable experience in the Isle of Man.

+44 (0) 7624 845623 nigel@albanytours.co.uk www.albanytours.co.uk

Dark Skies Discovery Tours

Dark Skies Discovery Sites and various venues

Stargazing Tours and Talks - AstroManx provide a consultancy and advisory service on the subject of astronomy and astronautics.

howardparkin@manx.net www.facebook.com/astromanx

Go-Mann Adventures

Guided Walks | Blue Badge Guide

Andrew leads guided walks, hikes and tours and knows the best palces to visit and the quietest routes and tracks to follow.

+44 (0) 7624 480129 gomannadventures@gmail.com www.go-mannadventures.com

Guided Tours Of Mann

Blue Badge Guide

Jane Hodson is a qualified Blue Badge guide operating as a driver guide on the Isle of Man and offering a memorable experience of the Isle of Man. +44 (0) 7624 433957 guidedtoursofman@gmail.com www.guidedtoursofmann.com

Island Heritage Tours

Guided Walks | Blue Badge Guide Food & Drink tours

Historian Chris offers bespoke tours on the Isle of Man, with a wealth of insight into the Island's colourful past. French spoken.

+44 (0) 7624 435528 islandheritagetours@gmail.com www.facebook.com/heritageIOM

Isle of Man Culture Tours

Guided Walks

The people, history, heritage, culture, landscape and wildlife of the Island are very special and David hopes he can share your experience of them as he guides you around. +44 (0) 7624 461005 culturetours@isleofman.com www.facebook.com/isleofmanculturetours

Isle of Man Ghost Tours

Guided Ghost Tours

Walk the streets and lanes of our towns and hear stories of our dark ghostly past. Tours are available in Douglas, Peel, Castletown and Ramsey. +44 (0) 7624 416824 www.visitisleofman.com

Isle of Man Guided Tours in English & German

Blue Badge Guide

Susan offers tours led in English or German and will show you our hidden gems and all "must see" sites. +44 (0) 7624 357680 susanjaneskillen@gmail.com www.visitisleofman.com

Isle of Man Tourist Guide

Blue Badge Guide

Fiona is a step-on guide who is happy to join you in your transport. Guided walking tours are also offered, varying from easy to moderate, in the Island's countryside, villages or towns. Tours can be tailor –made to your interests. +44 (0) 7624 471543 www.manxtourguide.org

Manx Walks

Guided Walks

Enjoy a relaxed day exploring the island on foot. Decide which part of the island you would like to explore, and they will adjust the tour to suit your specific times, interests, and ability. +44 (0) 7624 303273 catriona@manxwalks.im www.manxwalks.im

MBImagery Photography workshop & Tours

Guided Photography Tours

Whatever the weather, from blazing sunshine, to stormy seas, there are breath taking images to be captured. Mark will ensure you achieve your photography goals exploring and captivating our enchanting Island. +44 (0) 7584 429684 mark@mbimagery.co.uk www.mbimageryandphotography.com

Experiences - Island wide

Peter Beighton - Guided Tours

Blue Badge Guide

Isle of Man Guided Tours in French, German and English. Peter tells stories about the island, past and present. He is an expert on the TT course. +44 (0) 7624 432066 beightonsiom@manx.net www.visitisleofman.com

Smartmann Tours

Driver Guide

All round the Island, Heritage and TT lap tours in an Executive Saloon with knowledgeable and friendly drivers. +44 (0) 7624 498906 smartmanntours@gmail.com www.smartmann.im

Visit Mann Tours

Blue Badge Guide

John is an enthusiastic and engaging driver tour guide. Whether you want an in-depth special interest tour, a scenic overview, a walking tour or a VIP experience, John can help. +44 (0) 7624 481814 john@visitmanntours.com

Walking.im

Guided Walks

Port Erin Beach

Offering a variety of guided walks for independent walkers or larger groups trekking on our national long distance trails and scenic routes. +44 (0) 7624 240430 info@walking.im www.walking.im

Walking Mann

Guided Walks

Walking Mann uses treks and trails using the Islands less frequented footpaths and greenways. Plus, with a range of varying routes and scenery we hope to cater for most levels of fitness and interests.

+44 (0) 7624 401589 contact@walkingmann.im www.walkingmann.im

Wild Mann Tours

Blue Badge Guide

Explore the towns and villages of the island or enjoy a guided walk through the Manx countryside. Rory can offer a bespoke tailored experience to help you explore the hidden places on the Island.

+44 (0) 7624 463462 rmccann@manx.net www.wildmanntours.co.uk

Experiences - North

Country Pursuits

Clay and laser clay pigeon shooting

Skyhill Shooting Centre, Millenium Way, Skyhill, Ramsey

Country Pursuits offers a range of shooting experiences. Clay pigeon shooting, Laser clay pigeon shooting, Zombie shoot out and other Field sports.

+44 (0) 7624 306256 info@countrypursuits.im www.countrypursuits.im

Energy FM Bowl

Bowling

Queens Promenade, Ramsey, IM8 1ET

With 10 lanes for tenpin bowling, as well as pool tables, table tennis, air hockey and a soft play area for the little ones, it's the perfect way to spend some quality time with your family. +44 (0) 1624 812444

energyfmbowl@manx.net www.energyfmbowl.co.uk

Jurby Karting

Driver Guide

Jurby Airfield, Motordrome, Jurby, IM7 3BD

The circuit is a full racing kart circuit with over 1000 meters of adrenaline based fun! With an outrageously quick straight and hair pin bends you are guaranteed the drive of your life. +44 (0) 7624 481361 iomkra@manx.net www.iomkra.com

Ramsey Golf Course

Golf Course

Brookfield, Ramsey, IM8 1AA

Located at the foot of the beautiful Glen Auldyn, this course was first established in 1891 and designed by James Braid in 1929. It has spectacular greens and exceptional views of Manx hills. +44 (0) 1624 812244 ramseygolfclub@manx.net www.ramseygolfclub.im

The Venture Centre

Kayaking | Canoeing | Sailing | Gorge walking | Coasteering | Archery Hostel

Lewaigue Farm, Jacks Lane, Port E Vullen, Maughold, IM7 1AW

Situated amongst the beautiful Manx countryside, the centre is the main provider of adventure activities on the Island, offering kayaking, sea kayaking, canoeing, sailing, abseiling, gorge walking, coasteering and much more. +44 (0) 1624 814240 admin@venturecentre.im www.venturecentre.im

Experiences - East

Comis at Mount Murray Golf Course

Golf Course

Mount Murray Road, Santon, IM4 2HT

This course skilfully incorporates the natural features of the Manx countryside with streams and lakes to provide an enjoyable round for golfers of all standards. Measuring 6356 yards off the Championship tees, the course is made up of six par 3's, seven par 4's and five par 5's. +44 (0) 1624 695330 reception@comismountmurray.co.uk www.mountmurraygolfclub.com

Douglas Golf Club

Golf Course

Pulrose Road, Douglas, IM2 1AE

Situated a short drive from Douglas Town Centre, this course offers tranquillity and stunning views to enjoy a perfect game of golf. Designed by Dr Alexander Alistair Mackenzie, it's a superbly varied course, offering some challenging greens. +44 (0) 1624 616865 pauloreillygolf@manx.net www.douglasgolfclub.im

Exit Strategy

Escape Room

Peel Road, Douglas, IM1 5EW

A live interactive game which gives you the opportunity to enjoy a memorable experience with your friends. You will find yourselves locked into a themed room for 60 mins. To escape you must solve a series of clues and puzzles before the time runs out.

+44 (0) 7624 323043 enquiries@exitstrategy.im www.exitstrategy.im

Hot Rocks Climbing Wall

Indoor Climbing

4B Middle River Industrial Estate, Douglas, IM2 1AL

Complete beginners, seasoned outdoor climbers, bouldering geniuses or anything in between, visit Hot Rocks Climbing wall - the ultimate venue for climbing fun and development. With over 2,000 square feet of climbing wall, routes are regularly changed to keep you occupied whatever your level. +44 (0) 1624 627728 hotrocksclimbing@manx.net www.hotrocksclimbing.co.uk

iGolf

Indoor Golf

Unit 2A, Riverside Trading estate, Pulrose Bridge, Douglas, IM2 1AB

The iGolf indoor golf centre features a Protee golf simulator with access to some the world's finest golf courses. The Protee simulator enables you to play any course or any combination of holes.

+44 (0) 7624 292926 igolfiom@gmail.com www.igolf.im

King Edward Bay Golf Course

Golf Course

Groudle Road, Onchan, IM3 2JR

A round of golf at King Edward Bay will be a memorable one. First designed by Tom Morris in 1893, the course is superbly maintained and affords some of the best views on the Island. +44 (0) 1624 672709 enquirieskebgc@gmail.com www.kingedwardbay.co.uk

Mad Jack's Axe Throwing

Axe Throwing | Games

Mad Jack's Axe Throwing, South Quay, Douglas, IM1 5AT

Our trained on-site team is made up of axe throwing coaches who will teach you everything you need to know. They will demonstrate multiple techniques before you begin to throw like a Norse God yourself. We also have some great retro games consoles to entertain you around the venue.

+44 (0) 7624 327003 booking@mad-jacks.im www.mad-jacks.im

Villa Marina

Theatre | Live Music | Comedy | Shows Cinema

Harris Promenade, Douglas, IM1 2HH

The VillaGaiety is the Isle of Man's leading entertainment venue, featuring a year round calendar of theatre, live music, comedy and shows as well as the latest movie releases 7 days a week. The Marketing and events team can be contacted for upcoming events and information for when your group is on island.

+44 (0) 1624 694570 villagaiety@gov.im www.villagaiety.com

Experiences - South

Angelica Belle

Cooking Experience

Cliftonville Cottage, Fistard Road, Port St Mary, IM9 5PQ

Enjoy Chef Andrea's Cookery Demonstrations and Experiences from her gorgeous Fisherman's Cottage Kitchen in Port St.Mary. There are different courses to choose from or we can make it bespoke for you. +44 (0) 77757 880467 andrea@angelicabelle.co.uk www.angelicabelle.co.uk

Boat Trips Isle of Man

Coastal Cruise

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Alfred Pier, Port St Mary

Boat Trips Isle of Man offer scenic boat trips around the South of our beautiful island including the Calf of Man.

+44 (0) 7624 209807 boattripsiom@gmail.com www.visitisleofman.com

Castletown Golf Links

Golf Course

Fort Island Road, Derbyhaven, Castletown, IM9 1UA

A routing determined by three of the games most revered architects and developed over a 128-year history, the Links at Castletown blends beachside and cliff top golf, rolling fairways, classic links bunkering, the test to play in every wind direction all in one round, and even hit across the Irish Sea not once, but twice! +44 (0) 1624 822211 info@castletown.golf www.castletowngolflinks.com

Craftworks Studio

Ceramics

Qualtrough's Yard, Hope Street, Castletown, IM9 1AN

Craftworks is a paint-your-own pottery studio. With an extensive range of bisque to choose from, all of the equipment and expert advice is supplied to make your painting experience a happy one. +44 (0) 1624 823244 craftworks_studio@manx.net www.craftworks-studio.co.uk

Erin Arts Centre

Performing Arts Venue

Victoria Square, Port Erin, IM9 6LD

The Centre is a non-profit making arts centre dedicated to presenting performing, vocal and visual art for the benefit of the Island community. Known for its groundbreaking music and opera programmes and its international competitions, the EAC is acknowledged to be one of the leading arts centres in the British Isles. +44 (0) 1624 835858 hello@erinartscentre.com www.erinartscentre.com

Gemini Charter

Fishing | Coastal Cruise

Port St Mary Breakwater

A 35 foot catamaran which makes it an excellent platform for fishing and wildlife trips. In their 20 years of taking wildlife trips, the experienced team have seen basking sharks, dolphins, minke whales and birds.

+44 (0) 1624 832761 / 7624 483328 bobgemini@manx.net www.geminicharter.co.uk

Port St Mary Boat Excursions

Coastal Cruises

1 High Street, Port St Mary, IM9 5DP

With over 40 years' experience and trips running all year round, Port St Mary Boat Excursions provides the perfect opportunity to see the Island from a new perspective. +44 (0) 7624 490615 scraaylct8@outlook.com

Port St Mary Golf Course

Golf Course

Kallow Point Road, Port St Mary, IM9 5EJ

Designed by Open Champion George Duncan, this 9 hole course offers spectacular panoramic views over Perwick Bay, Port St Mary and Bay Ny Carrickey. +44 (0) 7624 462635 psmiomgolf@gmail.com www.portstmarygolfclub.im

Rowany Golf Course

Golf Course

The course offers both relaxed and challenging pars with exceptional views of the countryside and coastline of Port Erin. A relatively gentle opening couple of holes allows you to accustom yourself to the course and to enjoy the fabulous views. Then the test begins as the terrain begins to bite, and the holes start to get more challenging!

+44 (0) 1624 834108 mail@rowanygolfclub.com www.rowanygolfclub.com

Shona Boat Trips

Coastal Cruise

Raglan Pier, Old Breakwater Road, Port Erin, IM9 6JA

These trips offer the ability to see the Calf of Man, mine workings and lighthouses as well as birds, seals and possibly basking sharks, dolphins and porpoises.

+44 (0) 7624 322765 shonaboattrips@manx.net www.shonaboattrips.wixsite.com/calftrips

Experiences - West

Ape Mann Adventure Park

Rope Courses and tree climbing

South Barrule Plantation, Foxdale, IM4 3ES

Find your way through rope courses, crawl through sky barrels, take on the leap of faith, and whiz down long zip-lines. The park is suitable for both children and adults with plenty to do and includes one of Britain's highest monkey trees.

+44 (0) 07624 494252 apemann.im@gmail.com www.apemann.info

Gravity IOM

Guided off-road electric scooter tours

Barrule Road, Foxdale, Isle of Man, IM4 3ES

Operating from South Barrule plantation, our guided off-road electric scooters trails are great fun, providing an exhilarating and unique experience. Handling like a mountain bike, but ridden like a scooter, our electric scooters bring an effortless way to explore the plantations on one of our guided trails.

+44 (0) 7624 250450 gravity-iom@outlook.com www.gravity-iom.com

Manx Whale & Dolphin Watch Visitor Centre

Visitor Centre | Sea Watches

31 Michael Street, Peel, IM5 1HD

Discover the spices of whale, dolphin and other large marine animals found in Manx waters. You can explore the Young Scientists area, with a collection of marine mammal skulls and educational activities. Find out about recent sightings, spotting tip and how to get involved. +44 (0) 1624 610131 info@mwdw.net www.mwdw.net

Peel Golf Course

Golf Course

Rheast Lane, Peel, IM5 1BG

Offering a complete range of natural hazards from streams and turf banks, this course is extremely varied, with many holes having been cut through pine tree plantations. Peel Golf Club takes such pride in providing a friendly and enjoyable experience from the moment you arrive until you finish your scorecard. +44 (0) 1624 843456

peelgc@manx.net www.peelgc.com

South Barrule Plantation Activities

Laser Mayhem | Quad Biking | Axe Throwing

Watertrough Plantation, South Barrule, Foxdale

Choose from Laser-Mayhem, Axe Throwing, Quad Biking, Mountain Bike Hire followed by a full on Meat Feast BBQ at The Coffee Cottage. carl@laser-mayhem.com www.laser-mayhem.com



Events Calendar

January	New Year's Day Dips - All Island
March	Isle of Man International Darts Festival Isle of Man Easter Festival of Running Easter Festival of Full Length Plays
April	CAMRA Isle of Man Beer & Cider Festival Manx Music, Speech and Dance Festival Egg Rolling at Cregneash Rush Hour on the Railways
May	Isle of Man TT Practices Manx National Rally Laa Boaldyn - Manx May Day
June	Isle of Man TT Races Parish Walk Crown Green Bowling Festival Viking Longboat Races (depends on tide for the month chosen)
July	Tynwald Day Yn Chruinnaght Celtic Gathering Southern 100 Southern Agricultural Show Manx Heritage Transport Festival World Tin Bath Championships (depends on tide for the month chosen) Manx Heritage Transport Festival
August	Manx Heritage Transport Festival Royal Manx Agricultural Show Manx Grand Prix
September	Isle of Man Food & Drink Festival Manx LitFest End to End Race Walk Walk the Isle of Man Festival of Motoring
October	Heritage Open Days Hop tu Naa
November	Fireworks Displays – Across Island
December	Manannan's Winterfest Groudle Glen Railway Santa Trains Hunt the Wren - St Stephen's Day Santa Express on Steam Railway

Forward Planning

2024	RNLI 200th Anniversary
2025	Archibald Knox Exhibition - 160th anniversary of Knox's birth



Useful Information

Accessibility

Working in partnership with Quality in Tourism, Visit Isle of Man have introduced 'Access4' accolades to help promote businesses to potential visitors who may have additional needs. Each accommodation that is awarded an Access4 will have the logo displayed on the page on visitisleofman.com. All visitor accommodation on visitisleofman.com features an access statement so you can understand whether an accommodation is suitable for your requirements.

Accessibility guides are available for all of the main Manx National Heritage (MNH) sites. Download at **www.manxnationalheritage.im** or ask for them in hard copy from the MNH Group Travel Co-ordinator on **+44 (0) 1624 648017.** For information on accessibility on public transport please visit **www.bus.im**

A Changing Places facility is now available at the Manx Museum, Douglas (changing places are fully accessible toilets).

If you require accessibility aids whilst visiting the Isle of Man, including wheelchairs and commodes, please contact the British Red Cross, Circa or Disability Networks, who will be able to assist you to ensure your requirements are met.

Courtesy of the Disability Network De-Bug all terrain wheelchairs are available to hire at Peel Beach and Port Erin Beach.

Tickets and Passes

Pre-booked group passes and inclusive on-Island travel and attraction tickets are available for the majority of historic attractions and the heritage railways, buses and horse trams. The majority of attractions also offer special group rates on individual site admissions for pre-booked visits.

Pre-booking of groups is advised to ensure that the best possible service and experience can be delivered.

NB: All Manx National Heritage attractions denoted by the symbol \Im can be opened specially, outside of normal opening times for groups by prior arrangement.

Money Matters Banks and Bank Holidays

Most high street banks have premises on the Isle of Man. The opening hours are generally 9.30am to 4.30pm. Bank Holidays are the same as those in the UK with two additional holidays - TT Bank Holiday (the Friday before Senior Race Day) in June and Tynwald Day (the Manx National Day) in July.

Currency Information

The Isle of Man has its own currency with the same denominations as the UK. UK currency is legal tender in the Isle of Man but Manx currency is not accepted in the UK, although notes can be exchanged at UK banks.

Cash Machines

Automated cash machines are available in all the major towns around the Isle of Man. Manx bank notes are dispensed from all cash machines apart from those situated at the Sea Terminal and the Airport, where English notes are issued.

For Coach Drivers

The maps in this guide have been simplified to show the road routes most suitable for coach vehicles. The nearest coach parking for the attraction/s are also shown on the maps.

Further practical information for drivers and bringing your coach to the Island can be found at www.visitisleofman.com/traveltrade

Advice is also available for coaches new to the Island from Isle of Man Transport. Call **+44 (0) 1624 697400.**

Before and during your visit please check the latest information on road closures, diversions, roadworks and forthcoming events by visiting https://one.network

Eating Out

If you have not pre-booked your visit and to enable the restaurants and cafes to give your group the best possible experience and service, please call ahead of your arrival with as much notice as possible.

Travel Identification and Passports

Passports are not required to enter the Isle of Man if you are travelling from the UK or Ireland, although airlines will require customers to provide some form of photographic identification.

European and global travellers generally have to clear customs and passport control on arrival in the UK or Ireland before travelling on to the Isle of Man.

If you are planning a night at the Casino you will require some form of photographic identification and if you are hiring a car your full driving licence will be required.

Useful Information

Health Chemists

Dispensing chemists are open from 9am to 5.30pm Mondays to Saturdays. Outside of these times there are limited opening hours and a duty chemist rota is in operation. This list can be obtained from the Department of Health and Social Care prior to travel. It is also available online and your accommodation provider should be able to provide you with details. Duty Chemist hours are from 5.30pm to 6.30pm Monday – Friday (excluding Bank Holidays) and Sundays and Bank Holidays from 12 noon to 1pm.

Doctors and Hospitals

The Manx Emergency Doctor Service (MEDS) operate an 'Out of Hours' emergency service when doctors' surgeries are closed. The service is contactable on and is ONLY available out of hours - 6pm to 8am Monday to Friday or 24-hours over weekends and Bank Holidays. In the case of an emergency please attend Accident and Emergency (telephone +44 (0) 1624 650040 for A&E enquiries), or for life threatening emergencies please call emergency services on 999. Noble's Hospital is situated outside of Douglas at The Strang, Braddan. Should you need to contact the hospital the telephone number is +44 (0) 1624 650000. Ramsey Cottage hospital in the north of the Island operates a Minor Injury and Illness Unit (MIU) from 8am - 8pm daily (including bank holidays). Ramsey Cottage hospital can be contacted on +44 (0) 1624 811811.

Reciprocal Health Agreement

UK residents visiting the Isle of Man will receive free NHS treatment if they become ill whilst here. Statutory charges are applicable for both residents and visitors e.g. prescription charges.

Anyone visiting the Island should ensure they have adequate insurance in place in the event of repatriation (return travel to someone's home country) being required. The information regarding the Agreement is correct at the time of publication but visitors are recommended to check the position prior to their visit.

While You're Here

Postal Services

The Isle of Man Post Office has, since its formation in 1973, issued distinctive Manx stamps by the Philatelic Bureau. You will need to purchase Manx stamps, from any of the branches Island wide, to post any mail from the Isle of Man.

Police

The Isle of Man Police are easily recognisable by their white helmets, and are very approachable should you need any assistance. The Police Headquarters is at Glencrutchery Road, Douglas and the telephone number is **+44 (0) 1624 631212**. In an emergency please dial **999**.

Mobile Phones

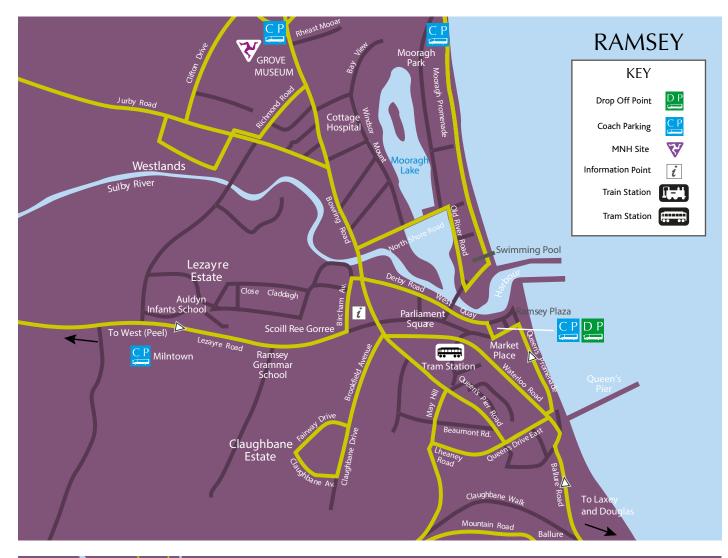
There are two mobile phone networks operating on the Isle of Man - Manx Telecom and Sure. Each mobile network has commercial agreements with mobile phone networks in the UK, Europe and the rest of the world.

It is advisable to check with your own mobile network to determine the level and charges of the roaming services with the Isle of Man providers. **Please note the Isle of Man is outside the EU jurisdiction and as such does not benefit from the tariff caps operating within the European Union.**

Every effort has been made to ensure the accuracy of the content of this guide at the time of printing.

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In partnership with:





